

## Cambodia Visa Instruction Sheet

THIS IS AN INSTRUCTION SHEET ONLY NOT THE VISA APPLICATION FORM  
Updated May 2019 by the Visa Department

Passports and visa application forms are **due 75 days prior to departure**, otherwise urgent fees will apply. Please notify your Travel Agent or Wendy Wu Tours if you cannot make the deadline. Applications will **not be accepted within 30 days of departure**, regardless of urgent processing options. Passports will be returned with final documentation approximately 2 -3 weeks prior to departure. If passports are required earlier then please inform our office as an additional fee will apply.

Please provide your passports, completed visa applications, photos and any additional documents to your Travel Agent. If you have booked directly with Wendy Wu Tours, then please send documents via registered mail or courier to;

Wendy Wu Tours  
Attn: Visa Department  
Level 6, 20 Hunter Street  
Sydney, NSW 2000  
Phone: 02 9224 8888

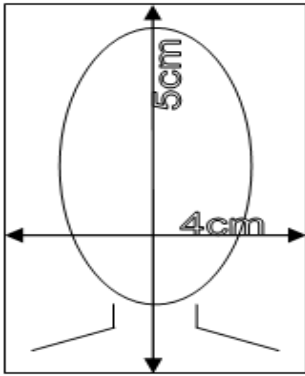
### Cambodian Application Checklist:

- 1 x original passport.
- 1 x original visa application form per person
- 1 x original photo per person – see photo requirements below.

### Basic Application Requirements:

- Passports must have a minimum of 6 months validity left, from the date of your arrival back into Australia.
- Passports must have two blank facing visa pages.
- All details must be written exactly as they appear in your passport.
- Application forms must be printed on A4 white paper only.
- You must fill in the application form with blue or black pen only and be clearly legible.
- Application forms must be completed and signed.
- Only use the visa application form that has been provided to you by Wendy Wu Tours.
- Do not send in your passport wallet. The Consulate does not accept covers, so therefore they can be easily misplaced.
- If you have arrangements not booked through Wendy Wu Tours that will affect your visa, then please provide a detailed travel itinerary issued by a travel agent, airline or cruise company which includes your full name, the dates and places of entry and exit as well as the mode of transport to be used.
- An up-to-date VEVO (Visa Entitlement Verification Online) is required for all non-Australian passport holders (New Zealand holder is not required) applying for a visa with Wendy Wu Tours. This document shows that an applicant can travel overseas and re-enter Australia. A VEVO can be obtained via:  
[http://www.border.gov.au/Busi/visas-and-migration/visa-entitlement-verification-online-\(vevo\)](http://www.border.gov.au/Busi/visas-and-migration/visa-entitlement-verification-online-(vevo))

### **Photo Requirements:**



- ✓ One photo. Standard size is 5cm high x 4cm wide
- ✓ Photos can be obtained from any post office, photographer or photo kiosk.
- ✓ Photograph must be no more than 6 months old.
- ✓ Must be printed in colour on high quality paper, with no ink or marks on the image.
- ✓ Plain, light-coloured background (e.g. white or light cream).
- ✓ Professional photograph showing close up of head and top of shoulders are visible.
- ✓ “Professional” means taken by a photographer. Home versions won’t be accepted.
- ✓ Original coloured photo is required, no copies of any kind.
- ✓ Must show applicant looking directly at camera with neutral expression.
- ✓ Must show natural skin tones with appropriate brightness / contrast.
- ✓ Photo must be glued or stapled to the application form in the designated area
- ✓ Please glue the photo/s to the applicant form – do not send loose

- ❖ Remember to attach one photo. Only one visa form is required, no need to complete a duplicate.
- ❖ You will find a guide to answering questions on the Cambodian Visa Application on the following page. It is important that you read this, as it will allow you to take note of any additional documentation you may require.
- ❖ Wendy Wu Tours is happy to complete questions relating to your touring with us. If any of the personal questions do not apply to you or you are unsure of the answer, then please leave the space blank or contact our office.
- ❖ Please read ‘Visa Conditions’ on the following page
  
- ❖ You will find a guide to answering questions on the Mongolia Visa Application on the following page. It is important that you read this, as it will allow you to take note of any additional documentation you may require.
- ❖ Wendy Wu Tours is happy to complete questions relating to your touring with us. If any of the personal questions do not apply to you or you are unsure of the answer, then please leave the space blank or contact our office.
- ❖ Please read ‘Visa Conditions’ on the following page.

### **Personal Details:**

**Q1-Q2. Full Name** – Complete accordingly, ensure name is as per passport.

**Q3 Current Nationality** – Complete accordingly

**Q4-Q5. Date of Birth and Place/Country of Birth** – Complete accordingly, ensure place of birth is as per passport.

**Q6. Sex** – Tick the appropriate box

**Q7. Marital Status** – Tick the appropriate box

**Q8. Employer and its address** – Write if unemployed or complete accordingly with job title and contact details.

**Q9. Current Occupation** – Complete accordingly

**Q10. Home address and contact information** – Complete accordingly

**Q11- Q13. Passport Details** – Complete accordingly, ensure as per passport.

### **Travel Details:**

**Q14. Do you have a family member, relative/friend/business partner/ or associated person in Mongolia** – tick Yes or No. If Yes, complete name, address and phone number.

**Q15. Have you visited Mongolia previously?** – tick Yes or No. If answer Yes, complete reason of purpose.

**Q16. Place of your intended stay in Mongolia** – Write 'Wendy Wu Tours – Level 6, 20 Hunter Street, Sydney NSW 2000' and '1300727998'.

**Q17. Purpose of travel** - tick 'Tourism'.

**Q18. Numbers of Entries** – If you require more than a Single entry, please ensure you have advised Wendy Wu Tours and your Travel Agent, as you will need to be quoted for additional services and extra documentation.

**Q19. Service requested for visa processing** – regular or expedited processing.

**Q20. Children under 18 years** – complete name if travel with children under 18 years

**Q21. Answer the following questions** – Mongolia visa previously denied or applied in a different name.

**Q22. If application completed by another person** – If the applicant was unable to complete the form, then this section applies. But the applicant still needs to sign the visa from.

**Signature and Date** – Complete accordingly, ensure signature is as per passport

**PLEASE REMEMBER TO ATTACH YOUR PHOTO AND SIGN THE FORM**

## **Visa Conditions**

- 1. The Mongolia Consulate is very strict about the presentation of applications. Including, but not limited to your form/s, passport validity or photo, if any documentation or material are incorrect then the consulate will reject the application. In this case, the customer will incur any urgent processing fees or tour cancellation costs. Wendy Wu Tours cannot accept responsibility for any failure in this respect.*
- 2. Wendy Wu Tours has no control over Consular decisions to issue visas. Once your application is submitted, the Consulate may require you to pay additional fees or provide further documents, information, and/or material. In some cases, the Consulate will require the applicant to submit their passport and visa application forms in person.*
- 3. It is very important that you read the instruction sheet and visa application form carefully. Please ensure you dispatch passports and visa applications forms before the due date. If you believe your visa application may be rejected, then contact the Visa Department.*
- 4. A passport with a minimum of six months validity is required for customers traveling to all countries in our programme. Visa fees are included for Australian passport holders in all fully inclusive group tours. Non-Australian passport holders will incur additional fees.*
- 5. Passport and visa applications are due into Wendy Wu Tours **75 days prior to departure**. Please notify your travel agent or Wendy Wu Tours if you cannot make the deadline or choose to arrange your own visas.*
- 6. If passports and visa applications are not received by Wendy Wu Tours **45 days prior to departure**, urgent processing fees will apply.*

7. *Passports and visa applications will not be accepted within **30 days prior to departure**, regardless of urgent processing options.*
8. *Unless otherwise requested, your passport will be returned with final documentation approximately 2 weeks prior to your departure date. If the customer requests the passports to be returned prior to this, an additional fee will be incurred.*