



## Best of Borneo Tour Dossier

### Classic Tour | 15 Days | Moderate

Kuching – Bako – Semenggoh – Kota Kinabalu – Sandakan – Sepilok –  
Kinabatangan River

Discover head-hunter heritage, see a wealth of wildlife, delve deep into nature and meet the beautiful orang-utans of Sabah and Sarawak on this incredible itinerary.

#### Tour Highlights:

- **Kuching** – Capital of the East Malaysian state of Sarawak; gateway to the jungle & the sea
- **Batang Ai Reservoir** – Tropical rainforest and home to a number of protected animals, such as orang-utans & gibbons. This nature reserve is also home to the 'Iban' ethnic group.
- **Bako National Park** – Established in 1957, it is the oldest National Park in Sarawak with a rich variety of wildlife.
- **Kota Kinabalu** – Capital of the East Malaysian state of Sabah; the main gateway to Borneo
- **Mount Kinabalu National Park** – Home to Borneo's highest mountain & best preserved forestry



- **Kinabatangan River** – The longest river in Sabah and Malaysia’s second longest river and an important conservation area for primates, birds & other wildlife
- **Gomantong Caves** – Intricate limestone cave system, this is where they find swiftlets nests to make the famous “birds nest” soup

### Best of Borneo tour inclusions:

Return international economy flights, taxes and current fuel surcharges (unless a land only option is selected)

- All accommodation
- All meals
- All sightseeing and entrance fees
- All transportation and transfers
- English-speaking National Escort (if your group is 10 or more passengers)

*Personal expenditures e.g. drinks, optional excursions or shows, insurance of any kind, tipping, early check in or late checkout and other items not specified on the itinerary are at your own expense.*

### Classic Tours

These tours are designed for those who wish to see the iconic sites and magnificent flora and fauna of Borneo, on an excellent value group tour travelling with like-minded people. The tours are on a fully inclusive basis so you will travel with the assurance that all your arrangements are taken care of. You will be accompanied by our dedicated and professional National Escorts and local guides, whose unparalleled knowledge will turn your holiday into an unforgettable experience.

### Moderate

‘Best of Borneo’ is a **moderate** tour. This means that the itinerary requires a good level of fitness.

- On several days, there will be sightseeing on foot for extended periods of time
- At some of the sights visited there are a large number of steps to climb
- You will be required to get on and off varying sizes of boats often without assistance

Of course, our National Escort and local guides will always endeavour to provide the highest level of service and assistance; however, they cannot be expected to cater for customers who are unfit to complete the itinerary.

### Country Profile: Borneo

**Borneo** is one of the world’s greatest natural wonders, with an all-encompassing biodiversity. It is a remarkable place where the great outdoors thrives with miracles and spectacles. Encounter a treasure trove of flora, wildlife, landscapes and indigenous customs. Borneo is also the home of the last orang-utans, sadly under threat from habitat destruction.

### Joining Your Tour

The tour is 15 days in duration including international flights. Travellers booked on ‘Land only’ arrangements should make their own way to the starting point. Join the tour on Day 1 in Kuching and end the tour on Day 14 in Kota Kinabalu. Please refer to your final itinerary for more specific meeting instructions pertaining to your departure.

### Important Information Regarding Flight Delays

Due to unforeseen circumstances, flights can be delayed, and therefore connecting flights may be missed. If you find yourself in this situation, please contact our Borneo office on +60 12-8896860 (**24 hours**) to urgently advise your arrival details have

changed. Please ensure you have your trip number, tour name (both included in your final documentation) and new arrival details (flight number and arrival time) handy to pass on to our local office in Borneo. This will ensure your National Escort/Local Guide can be informed of your most up to date information and ensure someone is at the airport to meet you on arrival.

If we are not advised of late changes and missed connections, Wendy Wu Tours cannot guarantee someone will be able to meet you upon arrival in Borneo as our local office will have no way of knowing which flight you will be arriving on. Wendy Wu Tours will not be responsible for providing reimbursement of transportation costs from the airport to your hotel in the event that our local office was not advised of changes to arrival time.

## **Best of Borneo Itinerary**

### **DAY 1: AUSTRALIA TO KUCHING**

Fly to Kuching where you will be met at the airport in the arrival hall by your Local Guide and/or National Escort. Together with all other group members who may be arriving at a similar time, you will transfer 20 minutes to your hotel to check-in to your room or store any luggage if your room is not ready yet. There is no sightseeing today.

#### **Destination Information**

**Kuching** - Kuching is the capital of the Malaysian state of Sarawak. Sarawak, in the northwestern part of Borneo, has a diverse ethnic mix including the native Iban people, Chinese, Malay and many other minority groups. Borneo's most stylish and sophisticated city brings together a multitude of cultures, crafts and cuisines. Wander down the waterfront promenade, and soak up the individual culture by ambling through the contrasting modern and colonial streets.

### **DAY 2: KUCHING**

Spend the day enjoying the diverse culture of Sarawak with a walking tour, starting at the Chinese History Museum on Kuching's waterfront. Stroll past the traditional Chinese shop houses of Ewe Hai Street and pay a visit to a 'sinseh', a Chinese medicine man and see him practicing his art. Learn about the tin smithing trade at a 'Pak Tik' followed by a 'Hio Chek', a shop that sells ceremonial items, and a Chinese temple. Next, you'll be introduced to Sarawak's delicious food, with a food tasting at a local coffee shop and a lesson on local spices on Gambier Street. *Continue to the Urang Sarawak Gallery*, before a relaxed sampan ride across Kuching's river to visit a Malay village.

This evening meet your guide in your hotel lobby and drive 10 minutes to the Top-Spot Food Centre for your seafood welcome dinner.

### **DAY 3: BAKO NATIONAL PARK**

Drive approximately 40 minutes out to the small Malay village of Bako before boarding a boat for 20 minutes to reach the national park. Explore the park on foot (approximately 4 hours of walking around the park today)

with a guide – one of Borneo's most biodiverse areas, the variety of flora and fauna here is incredible, and easily accessible. Following trails along streams, past caves and across plateaus, keeping an eye out for wild boar, macaques, monitor lizards and, if you are lucky, a proboscis monkey! Dinner tonight is at a local restaurant. After dinner, you can take a leisurely stroll along the Kuching Waterfront and make your way back to your hotel.

*Please note: Today you will be walking around Bako National Park so please ensure you are wearing comfortable footwear.*

#### **Destination Information**

**Bako National Park** - Bako National Park is one of the best places in Sarawak to see rainforest animals in their natural habitat. The park touches the ocean and is famous for its spectacular coastal scenery, only 37km away from downtown Kuching.

### **DAY 4: KUCHING – BATANG AI**

This morning you have the opportunity to meet Borneo's most famous native, the orang-utan! Semenggoh is a centre dedicated to the rehabilitation of rescued or orphaned young orang-utans – here they learn how to survive in the wild. The area you are visiting is where the orang-utans are released after their rehabilitation, to live freely in the nature reserve, so please bear in mind that even at the feeding time; it is not guaranteed that you will spot a resident.

Drive for approximately 4 hours to Batang Ai, stopping at a local market, a pepper plantation and the Chinese village of Lachau enroute. On arrival at Batang Ai, you will take a ferry boat across to your hotel where you will be staying on the edge of the glorious Batang Ai Lake. After check-in, you will have the rest of the day at leisure.

*Please note: you will need to pack a small bag for your overnight stay at Batang Ai lodge. Your main luggage will be left in storage at your hotel in Kuching until your return.*

### **Destination Information**

**Semenggoh Nature Reserve** - The entire facility occupies an area of 740 acres and acts as a sanctuary for orang-utans that have been rescued from captivity and young orphaned primates. Many have been returned into the surrounding area of the nature reserve. But there are few that will never re-learn their natural skills due to a long association with and dependence on humans.

### **DAY 5: BATANG AI**

Today you will discover more about Borneo's native Iban people, renowned for their practice of headhunting. Head out into the wilderness in a traditional Iban longboat and cruise to a longhouse where you will meet an Iban community. Witness a performance of a traditional war dance, in full regalia, and lunch on Iban cuisine. Return to the hotel where the rest of the day is at leisure.

### **Destination Information**

**Iban People** – Mostly located in Sarawak, the Iban people have long been considered a fearsome and strong tribe, notorious for their culture of headhunting (the practice of taking and preserving a person's head after killing them). Traditionally living in basic accommodation called longhouses, more recently these dwellings have progressed along with modern technology, with some even having access to electricity and internet!

### **DAY 6: BATANG AI - KUCHING**

After breakfast, checkout and depart the resort by boat/ferry then transfer to Kuching by air-conditioned vehicle with an en-route stop for lunch at a local cafe.

This evening, meet your guide in the hotel lobby for your transfer to dinner. After your meal, you can enjoy a walk back to your hotel from the restaurant.

### **DAY 7: KUCHING – KOTA KINABALU**

Transfer to the airport and fly over to the other Malaysian state of Borneo: Sabah and the vibrant city of Kota Kinabalu. Flight duration is approximately 1 hour and 30 minutes. After checking into your hotel, the rest of the day is at leisure.

### **Destination Information**

**Kota Kinabalu** – Known as KK, the city lies to the west of its namesake, Mt Kinabalu. Due to its popularity with tourists, easy access by flight and being one of the major industrial and commercial centres of East Malaysia, Kota Kinabalu is one of the fastest growing cities in Malaysia.

### **Day 8: KOTA KINABALU**

Today you will meet your guide in your hotel lobby and proceed on your walking city tour of the city. Begin at the Sabah State Museum where you can learn about the state's diverse cultural and natural heritage, before exploring some of the city's beautiful architecture, including the Blue Mosque surrounded by reflecting pools and a Chinese Temple with the largest statue of Kwan Yin the goddess of mercy. Browse the wares at the Handicraft Market and spice bazaar, before strolling through the oldest part of the city. Lunch will be at a local restaurant before returning to the hotel for an afternoon at leisure. Tonight, proceed on foot to the nearby Sri Melaka Restaurant to dine on traditional Malay cuisine.

*Please note: Today you will be walking around the city so please ensure you are wearing comfortable footwear.*

### **Destination Information**

**Sabah Museum** – Centered on a modern 4-storey structure inspired by the Iban longhouses, the Sabah Museum is the perfect place to see collections of historical and tribal artefacts giving an insight into the extensive history of Borneo.

### **DAY 9: KINABALU PARK**

Depart your hotel in Kota Kinabalu for a 2-hour drive along the ridges of the Crocker range, to Kinabalu Park, which is situated at the foot of Mt Kinabalu, Borneo's highest mountain. Here you will spend the day exploring the Park, Malaysia's first UNESCO World Heritage Site.

Join in a guided walk along one of the forest trails to get a first-hand impression of the Park and its unique flora before visiting the Mountain Garden with its collection of orchids and plants that are unique to Kinabalu. After lunch, watch a slide show on the natural wonders of the park. After the slideshow, explore more of the forest.

Walking at the National Park today will be approximately 3 hours dependent on weather and walking trail conditions.

Depart the park and return to the city, where the rest of your day is at leisure.

*Please note: Today you will be walking around Kinabalu National Park so please ensure you are wearing comfortable footwear.*

### **DAY 10: KOTA KINABALU - SANDAKAN**

Early this morning you will transfer approximately 15 minutes to the airport for your flight to Sandakan. Flight

duration is approximately 45 minutes. Visit the Sandakan Memorial Park, which commemorates British and Australian prisoners of war during World War II. Continue into Sandakan itself and tour the city, passing the William Pryer and Sandakan Liberation monuments, and browsing the displays of the Heritage Museum and the Agnes Keith Museum. The rest of the day is at leisure.

*Please note: Due to your early flight, you will have an early start this morning. A boxed breakfast will be available for you at reception upon check out.*

#### **Destination Information**

**Sandakan Memorial Park** – The Park is adjacent to the site of the original Sandakan Prisoner of War Camp. The park commemorates the sacrifice and suffering endured by both Australian and British soldiers who were held here by the Japanese as Prisoners of War between 1942 and 1945.

It is also well known for the forced death marches of the soldiers; which took place from Sandakan to Ranau, of 2345 prisoners only six survived which were Australians who were fortunate to escape.

#### **DAY 11: SEPILOK AND THE BORNEAN SUN BEAR CENTRE**

This morning check out of your hotel and drive 40 minutes to Sepilok Orang-Utan Rehabilitation Centre, where you will experience a close encounter with the orang-utans, undergoing a rehabilitation program to return to the wild. Pop over the road to the Bornean Sun Bear Conservation Centre (BSBCC) to visit the world's smallest bear and learn about the conservation efforts to protect them.

Proceed on a 2-hour bus drive travelling through palm plantations and villages to Bilit. From Bilit you will board a small boat and cruise to your resort in Abai. This boat journey is approximately 1 hour dependent on how much wildlife spotting there is on the way!

Upon arrival, enjoy lunch at your lodge. Later, board a cruise along the Kinabatangan River to spot some of the abundant wildlife. The waterway sustains one of the world's richest ecosystems, including 10 species of primates.

*Please note: it is recommended to pack a smaller bag for your 2-night stay in Kinabatangan River. Your main luggage will be kept in safe storage at the hotel in Sandakan, and you will pick it up on your return.*

*Any boat transfer/river cruise will be on a shared basis and you will have other (not Wendy Wu) customers on the boat with you.*

Visit [wendywutours.com.au](http://wendywutours.com.au)

*Kinabatangan Riverside Lodge/ Abai Jungle Lodge – please be aware the Eco lodge is a simple facility, but is clean and comfortable, it is the best option in the area for those who love to stay close to nature, and is in a position where it can be easy to spot local wildlife.*

#### **Destination Information**

**Sepilok Orang-Utan Centre** – Sepilok offers another chance to see orang-utans in their natural habitat – like Semenggoh, this is a centre for the rehabilitation of former captive and orphaned orang-utans, teaching them the skills needed to survive in the wild. Around 60 to 80 orang-utans live free within the centre's forest.

#### **DAY 12: KINABATANGAN RIVER**

Embark on an early morning cruise to Oxbow Lake, where you can spot wildlife and soak up the peaceful ambience. Returning to the lodge, the rest of the day is at leisure until the late afternoon, when you will head out for another cruise, searching for wildlife once more. You could spot anything from hornbills to pygmy elephants to orang-utans!

#### **Destination Information**

**Kinabatangan River** - Sabah's longest river and Malaysia's second longest river, it is one of the most exciting and easily accessible places to explore the rich biodiversity of Sabah. From Kampung Abai near the river mouth of Kinabatangan River, on to the major village of Sukau and further up river, the lower Kinabatangan offers an incredible opportunity to see a large range of wildlife including Borneo's unique proboscis monkeys, the wild Orang Utan, Bornean Pygmy elephants, crocodiles, otters, bears, wild cats and countless rare and beautiful birds such as hornbills and the Oriental Darter.

#### **DAY 13: GOMANTONG CAVES**

Begin the day exploring the Gomantong Caves, a magnificent and intricate system of limestone caves that are home to colonies of swiftlets and bats. Return to Sandakan for lunch at a local restaurant before transferring to the airport to fly back to Kota Kinabalu. In the evening proceed on foot to the nearby Shell Plaza and enjoy dinner at D'Place. This restaurant features an array of Sabah Indigenous Foods, such a Nasi Linopod (glutinous rice cooked in a leaf), Manok Bambangan (chicken cooked with a type of wild mango), Hinava (similar to ceviche), Ambuyat (a sticky pulp from sago starch) and many more.

During this evening's farewell dinner, there will be a cultural performance featuring different ethnic traditional dances. Return to the hotel on foot.

Call 1300 727 998 to speak to a Reservations Consultant

### Destination Information

**Gomantong Caves:** An intricate cave system inside Gomantong Hill and home to many animals such as bats and swiftlets. The surrounding area is a protected area for wildlife, especially orang-utans, of which you may catch a glimpse if you're lucky.

### DAY 14: DEPART KOTA KINABALU

Any time before your flight is free at your leisure today. You will be transferred 15 minutes from the hotel to the airport in time for your departure flight.

### DAY 15: ARRIVE AUSTRALIA

Arrive home today.

## BEST OF BORNEO TRAVEL INFORMATION

### Visas

Visas are not required for Australian passport holders for entry into Borneo; for stays of up to 90 days. Passports must be valid for six months beyond the length of stay.

### Insurance

We strongly encourage all customers to take a copy of their travel insurance documents (especially relevant international contact numbers) with them while on tour. We advise that you check the inclusions and procedures for lodging claims prior to your departure. These documents should be stored separately from the originals.

### Eating in Borneo

Malaysia is home to an incredibly rich food history. The local cuisine is known for its intense flavours, spices and some of the freshest ingredients you can find. In general, meals include either rice or noodles and are packed full of flavour. Malaysian cuisine is influenced by various cultures from all around the world. As a result of historical migrations and Malaysia's geographical advantage, Malaysia's culinary style is a mixture of Malay, Chinese, Indian, Indonesian, Portuguese, Thai and Arabian cuisines - to name a few. This results in a symphony of flavours, making Malaysian cuisine highly exotic.

Your itinerary has been carefully crafted to introduce you to a range of local dishes and we hope that you enjoy the culinary adventure ahead. All meals (excluding drinks) are included in our fully inclusive group tours from dinner on the day of your groups' arrival until breakfast on your day of departure. When dining in Malaysia, although some restaurants have adopted a western approach to dining, expect some restaurants to follow the traditional communal style of eating. Typically, this will mean each diner has their own small bowl and may serve themselves from a variety of shared dishes. At some local restaurants, appetisers and main courses might be served when they are ready instead of following a particular order.

Determining when it's appropriate to use chopsticks, forks or spoons can be challenging for some travelers, even other Asians, as each country has different customs. In Vietnam, dishes are normally placed in the centre and people serve food for themselves with their own chopsticks and bowl. In Thailand and some other countries in Indochina, forks and spoons are used for most dishes and chopsticks are typically provided to eat noodles. Usually chopsticks or other utensils are provided to scoop the food into your bowl to prevent your own chopsticks from touching the food that remains on the table. Dining in Malaysia is fairly casual with not too many rules. Leaving food on the plate is not considered rude.

Please refer to your travel guide for more information on Malaysian cuisine, including information for travelers with restricted diets.

## Accommodation

Your accommodation is selected for convenience of location, comfort or character, and can range from a business hotel in one city to a family run guesthouse in a smaller town. In more remote areas, accommodation may be of a lower standard and may not have all western amenities. Hotels are generally rated as local three to four-star standard, but please note that there is no international classification system for hotels and differences in facilities and quality do exist between Australia and Indochina. All group tour hotels have private western bathroom facilities, air conditioning, TV and telephone. Plumbing and electricity supplies can be erratic and quite often the power in hotel rooms is turned off while guests are out of the room. If you experience any difficulty, please speak to your National Escort/Local Guide.

Rest assured that all hotels used by Wendy Wu Tours are regularly inspected by our staff and our partners to ensure that standards meet your needs.

Please note double bed requests can be made at time of booking but cannot be guaranteed.

## Transport

**Coaches:** Coaches with air conditioning are used on our group tours for city sightseeing, short excursions to the countryside and longer transfers where necessary. Roads in Malaysia have generally improved over recent years, but traffic and/or weather conditions may extend driving times. Road construction work usually covers an enormous section of road - not just one or two kilometres as you may be used to. For this reason, the timings listed in the itinerary are approximations only.

**Seatbelts:** Please note that seatbelts are not compulsory by law in Indochina and therefore the local people largely choose not to wear them. For this reason, some vehicles may not be fitted with seatbelts or they may be hidden underneath protective seat covers. It is recommended that where seatbelts are available customers must use them and remain seated at all times while the vehicle is moving. If you have any concerns, please notify your National Escort/Local Guides.

**Planes:** Internal flights are based on economy class, with reputable airlines.

**Boats:** During the tour, you will undertake numerous boat trips in various forms of boats ranging from long-tail speed boats on the rivers to small ferryboats. The long boats used on the river cruises may or may not have canopies (so as to not obstruct the view), so make sure you bring sun screen and a wide brimmed hat and insect repellent at the ready. They are generally conducted early in the day, mid-evening or night. Binoculars are also handy to view the wildlife.

## Development in Borneo

Although Borneo is developing quickly, it still lacks the international standards of civil infrastructure and tourist facilities. Concepts of personal responsibility are also different to those in Australia. Consequently, tourist and public facilities may not uphold the same safety standards as in Australia; for example, you may see a hole in the road without a warning sign or safety barricade. All of our suppliers meet local safety standards as a minimum. We want you to have an enjoyable holiday so we ask that you take extra care, use your common sense, refer to notices and follow advice from your National Escort or Local Guides.

## Malaysian Public Holidays

If you are travelling within the below Malaysian Public Holidays please note that celebrations can last a couple of days and during these times some businesses will be closed and coach and air travel may be affected. Tourist attractions will be open, but may be crowded. Good Friday is on the 30<sup>th</sup> of March 2018, Wesak Day will be in April/May (date TBA), International Labour Day is on the 1<sup>st</sup> of May every year, Harvest Festival is held on the 30<sup>th</sup> and 31<sup>st</sup> of May 2018, Awal Muharam is on the 11<sup>th</sup>

September 2018, Malaysia Day is on the 16<sup>th</sup> - 17<sup>th</sup> September 2018 and Sabah Governor's Birthday (Sabah, Borneo only) is on the 6<sup>th</sup> of October every year.

## Souvenirs

We want to be able to give you an opportunity to buy souvenirs so we include some stops at museums or exhibitions, which demonstrates a craft or product unique to that region with pieces available to buy. We understand that souvenir hunting is not for everyone so we aim to take you to places, which hold local interest. We trust you will enjoy these opportunities to learn about local arts and crafts and understand their historical and cultural importance.

## Group Size

Most of our groups consist of 10 travellers or more and they will be accompanied by a National Escort. There will usually be no more than 20 travellers in each group although you may encounter other Wendy Wu tour groups while you are travelling.

All our departures are guaranteed to operate with a minimum of 8 travellers booked (unless cancelled due to factors beyond our control). However, at our discretion we may operate departures with a smaller group size as we try to operate advertised departures wherever it is viable to do so. For groups with fewer than 10 travellers, departures will operate with local guides only.

## Tipping Policy

Tipping is a firm and expected element in the tourism industry. A nominated tipping amount is included in all group tour pricing, however is not collected in your final payment received by Wendy Wu Tours. This is so that it can be paid directly to your National Escort who will then distribute the tips among your main service providers – guides and drivers– on your behalf. Any other tipping, such as tips for bathroom attendants, hotel porters taking luggage to your room or river guides is at your discretion based on satisfaction of services received, as are gratuities for additional requested special services. The final tipping amount will be outlined in your final documentation.

If you are travelling in a smaller group with local guides only, then tipping is paid in each destination. To be fair to the guides we ask for slightly higher amounts per traveller with small groups.

We generally find that most customers appreciate the convenience of our tipping policy but we do recognize that it may not suit everyone. However, as this is a group tour we ask that everyone follows the same protocol to be fair to other group members and to ensure smooth operation of your tour.

## Packing List and Climate

You will find a complete packing list and a helpful climate chart in the 'Suggested Packing List', which will be included in the pre-departure information link sent within your deposit documentation. Seasonal weather patterns can be quite unpredictable. Up to the minute information on worldwide weather can be found on [www.weather.com](http://www.weather.com).

## Luggage

All clients are limited to two items of luggage each; a suitcase with a maximum weight of 20kg and one piece of hand luggage with a maximum weight of 7kg. It is essential that your luggage is lockable. Please note that authorities will only allow bottles onto the aircraft if they have been checked in as main baggage. Bottles in hand luggage may be confiscated.

## Exchanging Cash

Visit [wendywutours.com.au](http://wendywutours.com.au)

Call 1300 727 998 to speak to a Reservations Consultant



It is highly recommended that extra care and attention is paid when exchanging money when travelling outside major cities in Borneo. Australian Dollars are easily exchanged throughout Borneo, and can generally be exchanged in hotels and airports provided notes are new and undamaged.

We suggest exchanging your money before travelling to remote areas and smaller towns, as exchange facilities can be limited. Your National Escort will remind you to do this before departure.

### Personal Expenses & Optional Tours

You will need to take some extra money to cover drinks, laundry and souvenirs, plus any additional sightseeing that may be offered to you. Based on the advice of previous customers an approximate amount of AUD\$250 should be sufficient; however for those that cannot resist a bargain, consider allocating a higher amount.

Optional tours may be offered in each city you visit during your tour at an additional cost. These are not included in the standard itinerary and will only be available if time permits. Your National Escort/Local Guide will arrange each option locally.

### Climbing Steps

Some sightseeing involves climbing quite a number of steps. This means you sometimes need to walk from the bus park to the entrance, and/or need to climb some steps inside. People with knee or hip injuries, who have poor balance or are otherwise unable to complete these activities independently should consider the suitability of this itinerary carefully.

### Cultural Differences

Malaysia has many religions, cultures and histories. Please be considerate of the local beliefs, customs, and dress with consideration.

### Vaccinations and Your Health

We recommend that you contact either your GP or Travelvax (1300 360 164) for advice on vaccinations and travel health. Travelvax has a comprehensive website that you may also find useful [www.travelvax.com.au](http://www.travelvax.com.au).

### Before You Leave

We strongly recommend registering your travel plans with [www.smartraveller.gov.au](http://www.smartraveller.gov.au) as in the event of an emergency, Australian Consular assistance will be more readily available. You can also access the Australian Government's travel advisory service for up to date information about your destination on the same website.

### After your booking

Once you have booked with Wendy Wu Tours, you will receive a confirmation invoice with deposit documentation via email. This includes important information and links to access the visa application form and instructions sheet online (if applicable). Your final documentation pack will be sent to you approximately 2 weeks prior to departure.

### Airline Check-In

Most airlines allow online check-in 24 hours prior to departure. If your airline does not allow online check-in, please arrive at your departure airport no later than 3 hours prior to departure for check-in. We do not generally pre-book seats for our

customers, but most airlines will allow you to request your seats 24-48 hours before when checking in online. Some airlines charge a fee (payable direct to the airline) to pre-book seats prior to departure. Please refer to your airline's website for further information.

**Updated: 14<sup>th</sup> of July 2017**