



Jordan & Israel Discovery

Classic Tour | 17 Days | Physical Level 1

Amman – Mount Nebo – Petra – Wadi Rum – Dead Sea – Tel Aviv – Jaffa – Nazareth – Bethlehem –
Mount Zion – Jerusalem

From Bedouin camps to Crusader castles, the sunny sands of Jordan, Israel and Palestine are steeped in history. Join us on an immersive two week journey through these ancient lands, and get an inside perspective on the many cultures that call this beautiful region home.

- Go on the trail of Lawrence of Arabia in Wadi Rum
- Float in the super-buoyant waters of the Dead Sea
- See Petra by day and by candlelight
- Visit holy sites in Bethlehem and Galilee
- Learn about Jerusalem's complex history
- Discover the ruins of the Roman Empire on Israel's Mediterranean coast

TOUR MAP



JORDAN & ISRAEL DISCOVERY TOUR INCLUSIONS:

- Return international economy flights, taxes and current fuel surcharges (unless a land only option is selected)
- All accommodation
- All meals
- All sightseeing and entrance fees
- All transportation and transfers
- English speaking National Escorts (if your group is 10 or more passengers) or Local Guides
- Visa fees for Australian passport holders (please see visa section below for further information)
- Specialist advice from our experienced travel consultants
- Comprehensive travel guides

The only thing you may have to pay for are personal expenditure e.g. drinks, optional excursions or shows, insurance of any kind, customary tipping, early check in or late check out and other items not specified on the itinerary.

CLASSIC TOURS:

These tours are designed for those who wish to see the iconic sites and magnificent treasures of Jordan and Israel on an excellent value group tour whilst travelling with like-minded people. The tours are on a fully-inclusive basis so you'll travel with the assurance that all your arrangements are taken care of. You will be accompanied by our dedicated and professional National Escorts and local guides, whose unparalleled knowledge will turn your holiday into an unforgettable experience.

PHYSICAL LEVEL 1:

All our tours feature a physical rating to help you select the right holiday for you. To travel on any of our tours requires unaided mobility and the ability to stroll around the sights. Jordan and Israel Discovery is rated as a physical level 1 tour. A reasonable level of fitness is required but it's more about spending time on your feet rather than covering large distances. You'll be getting on and off coaches and boats, walking around the sights and climbing some steps.

- There will be sightseeing on foot for both short and extended periods of time

Of course, our National Escort and local guides will always endeavour to provide the highest level of service and assistance; however, they cannot be expected to cater for customers who are unfit to complete the itinerary

JOINING YOUR TOUR:

The tour is 17 days in duration including overnight international flights in both directions as this is the most likely flight option from Australia. Please note, some flights may depart and arrive on Day 2.

Travellers booked on 'Land Only', the price includes your arrival/departure airport transfers if arriving/departing on the start and conclusion date of your tour, or when booking pre and post night accommodation with Wendy Wu Tours. Please email your international flight times to info@wendywutours.com.au so we can arrange your transfers accordingly.

Join the tour on Day 2 in Amman and end the tour on Day 16 in Tel Aviv. Please refer to your final itinerary for more specific meeting instructions pertaining to your departure. An informal Welcome Dinner will be held on Day 2 of the itinerary. If you miss this due to your arrival time, all information will be provided to you at breakfast the following morning.

ITINERARY CHANGES:

It's our intention to adhere to the day-to-day itinerary as printed; however, the order of events or sightseeing may change as we look to improve our tours or as local conditions dictate. In these circumstances we'll make the best possible arrangements maintaining the integrity of your trip.

DETAILED ITINERARY

Day 1 - 2: Fly to Amman

Meals: D

Fly to **Amman** and be transferred to your city centre hotel ahead of this evening's briefing and welcome dinner.

Destination Information

Amman – Jordan's capital city is also the largest in the Levant, with a population of around 4 million and a history spanning some 12,000 years. Like Rome, it was initially spread over 7 hills (jabals) that number has increased to 17. It is the seat of the royal family. Amman is a blend of both new and old, being not only a prosperous centre of commerce and finance but also home to many ruins, including a magnificent Roman amphitheatre, the Byzantine Basilica and the Temple of Hercules or Great Temple of Amman. Despite Amman's impressive age, it has the feel of a young and liberal capital with an exciting future ahead.

Day 3: Explore Amman

Meals: B, L, D

Continue to **Jerash**, an ancient Roman city known as 'the Pompeii of the East'; it is one of the best-preserved Roman towns outside Italy. Learn about the city's history and explore its many archaeological remains.



Take a short drive on to the town of Ajloun, a small town overlooked by the Saracen fortress of **Qa'lat Al Rabad** in the Jordan Valley. Stop by the **Biscuit House**, a community project providing employment to local women, and try your hand at one of the heritage crafts preserved here. After, head back to Amman and relax before dinner.

Destination Information

Jerash - Widely agreed by scholars to be of the most important Roman cities on the eastern fringes of its empire, Jerash is Jordan's most impressive Roman settlement and one of the best-preserved Roman sites outside of Italy. Ruins here include Emperor Hadrian's Arch, the Hippodrome, the Temple of Artemis and the iconic Forum, bordered by 160 columns.

Ajloun - This small town is well known for its historic castle that sits atop Mount Auf, an important Saracen stronghold in the fight against the Crusaders.

Day 4: Amman & the Desert Castles**Meals: B, L, D**

Enjoy a tour of the old city of **Amman** this morning, exploring Amman's **Roman amphitheatre** and the hilltop **Citadel**, home to ruins from many periods of Amman's history.

Later, head out of the city for a visit to some of Jordan's **Desert Castles**, including the UNESCO World Heritage Site of **Qasr Amra**, a stunning example of early Islamic art and architecture and boasting impressive frescoed ceilings. Stop at the mysterious site of **Al Kharanah**, a many-roomed house or palace about which little is known, before visiting the intriguing **Azraq Castle**. Built in the 13th century, Azraq also served as Lawrence of Arabia's headquarters in the winter of 1917, during the Great Arab Revolt.

**Destination Information**

The Citadel - One of Amman's most famous ruins, the Citadel sits on Jebel Al Qala'a hill and overlooks the old city. Approaching the Citadel, you will see sections of the 1700-metre wall that dates to the Bronze Age. Inside you will find the Temple of Hercules, built under Emperor Marcus Aurelius with an original height of 13 metres; the eighth-century Umayyad Palace complex and the sixth-century Byzantine Church.

Amman's Roman Amphitheatre - Dating back to the second century AD, this well-preserved Roman site once housed up to 6000 spectators. The angle at which the amphitheatre was carved into the hillside protected the Roman audience members from the sun as well as creating perfect acoustics for the actors on stage.

Day 5: Mt Nebo, Madaba & Petra**Meals: B, L, D**

After breakfast, you will make your way to **Mount Nebo**. It is said to be from here that Moses viewed the promised land in Canaan before his death. Explore the ruins of Nebo's 4th and 5th-century churches, whose floors are still covered with marvellous and intricate mosaics. Continue to the town of **Madaba** to visit the Orthodox Church of St George and the Madaba Mosaic Map, the oldest surviving depiction of the Holy Land.



Your evening ends in the town of Petra, where we'll enjoy an authentic **Levantine cooking class**, preparing soup, appetisers and a main course under the expert eye of a local chef.

Destination Information

Mount Nebo - One of the most important holy sites in Jordan, the church here was abandoned in 1564 and fell into disrepair before being purchased by the Franciscan Order, who restored the area and built a monastery there. Pope John Paul II visited the monastery in 2000, planting an olive tree beside the chapel.

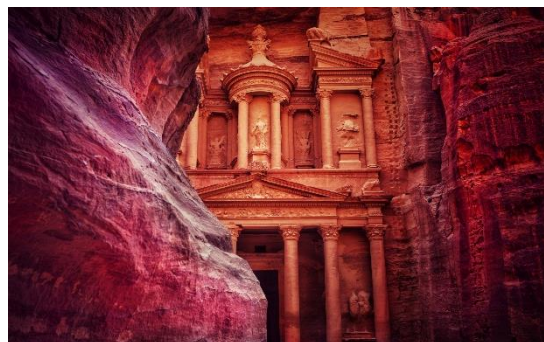
Madaba - On the East Bank and on the King's Highway sits Madaba, 'The City of Mosaics'. True to its name, many of these excavated mosaics are on display in the town's museum, but it is estimated that almost every house in the town may sit above ancient Byzantine mosaics just waiting to be discovered.

Day 6: Petra by Day & Night

Meals: B, L, D

This morning you will marvel at the beauty of **Petra**, the 'Lost City of the Nabateans' carved directly into the rugged sandstone cliffs. Surrounded by imposing mountains, the former capital of the Nabatean Empire is approached through a deep cleft in the rocks known as the **Siq**. Rounding the last corner of the Siq and being confronted with the magnificent façade of the famous **Treasury** is an emotive experience for many travellers.

Your guide will introduce you to Petra's many secrets before an afternoon at leisure. This evening, we'll return to Petra and experience the unforgettable sight of the Treasury lit by over a thousand candles.



Please note that today's excursions include a lot of walking, as Petra is a very large site.

Destination Information

Petra - One of UNESCO's most prized World Heritage Sites and voted in 2007 as one of the 'New Seven Wonders of the World', this prehistoric city is nestled within desert canyons and carved deep into the sandstone cliff faces. Capital of the Nabataean Empire between 400 BC - 600 AD, the site gradually grew to prominence and has stood throughout history as one of the world's most unique attractions, with scenes from films such as Indiana Jones and the Last Crusade shot from the outside and within the city.

Day 7: Wadi Rum Camp**Meals: B, L, D**

Spend the morning at **Little Petra**, a nearby Nabatean site on a smaller scale and less well-known to visitors. Look out for the Painted Biclinium room with its remains of Nabatean wall-paintings.

Journey to **Wadi Rum**; the 'Valley of the Moon'. This adventurer's paradise epitomises the romance of the Arabian desert, with ancient valleys and towering sandstone mountains erupting dramatically from the white and pink sands.



A 4x4 will whisk you through the dunes to see 'Lawrence's Road', visiting the most spectacular sights of Wadi Rum. Hear its long history and role in the Great Arab Revolt and the story of Lawrence of Arabia. Drive among sand dunes and canyons with Bedouin petroglyphs, and venture through the dry oasis to see the iconic **Seven Pillars of Wisdom**. These rough, coarse columns of sandstone and granite were originally called Jabal Al-Mazmar, and renamed after Lawrence's autobiography. This evening you will stay in a unique **desert camp** – a wonderful opportunity for stargazing and a chance to experience *diyafah* (Bedouin hospitality).

Please note that temperatures in Wadi Rum can drop sharply at night. Make sure to bring a warm jacket with you. You will be camping in a large Bedouin en-suite tent with electricity and all necessary amenities.

Day 8: Dead Sea**Meals: B, L, D**

Depart Wadi Rum this morning, heading north along the Jordanian/Israeli border to the **Dead Sea** – the lowest point on earth. Many travellers come to bathe in these unique waters and the high salt content and mineral-rich mud are said to bring many health benefits.

After lunch, you are free to enjoy the delights of the Dead Sea, bathing in its super-buoyant waters, or perhaps simply relax in your hotel room before dinner.

**Destination Information**

Dead Sea - This landlocked salt lake is located in the Jordan Rift Valley and sits on the border between Jordan and Israel. At 304 metres deep, rain and surface water flows into the Dead Sea, but apart from evaporation, the water has no escape. The continuous evaporation in combination with the high salt content means that for over 65,000 years, the salinity levels of the Dead Sea have been ever increasing.

Day 9: Departure from Jordan**Meals: B, L, D**

After breakfast you will drive to Tel Aviv for your tour of Israel and Palestine. Relax and settle in ahead of the welcome dinner and briefing. This trendy Mediterranean port city is both ancient and cosmopolitan, boasting famous architecture, endless beaches, world-class cuisine and a collection of UNESCO-recognised buildings.

Day 10: Jaffa, Caesarea and Mt Carmel**Meals: B, L, D**

Begin your explorations with a walk through the beautiful and historic district of **Jaffa**, on the edge of Tel Aviv. This historic and charming old town is famed for its various legendary associations and biblical stories.

Drive to **Caesarea Maritima** to view the fascinating ancient and medieval ruins of this coastal city. Visit the double aqueduct and the restored Roman theatre with its stunning Mediterranean views before continuing to the Crusader fortifications to admire the imposing thirteenth-century defences.

Drive 40 minutes to the **slopes of Mount Carmel** to meet the **Druze ethnoreligious community**. The unique Druze faith incorporates aspects of many different religions, including but not limited to Christian, Islamic and Buddhist traditions. Explore a local bazaar and enjoy a local lunch before a short drive to the viewpoint at Mukraqa, a viewpoint **atop Mt. Carmel**, to see the Carmelite Monastery of St. Elijah.

Finish the day with dinner in Nazareth, the childhood town of Jesus and our base for the next two nights.

Destination Information

Tel Aviv - This trendy Mediterranean port city is both ancient and cosmopolitan, boasting famous architecture, endless beaches, world-class cuisine and a collection of UNESCO-recognised buildings. There are many districts that make up Tel Aviv, including historic Jaffa.

Jaffa - Reputedly founded by Japheth, son of Noah, Jaffa is also recorded as the site where Jonah attempted to escape God's mission and where the apostle Peter raised the widow Dorcas from the dead. Some Greek traditions have it as the site where Perseus rescued the chained Andromeda from the sea monster.

Caesarea – Originally a Phoenician colony, this area was rebuilt under the patronage of the Roman Empire and renamed to Caesarea, after the Emperor Augustus Caesar. This city later became the capital of the Roman province of Judaea and was also an important centre of Christianity. Caesarea is best known however for its harbour, after excavations in the 1970s and 1980s helped it claim international attention as a marvel of the ancient world.

Day 11: Nazareth – Sea of Galilee - Acre**Meals: B, L, D**

Head to **Kibbutz Degania Bet**, an expansion of Israel's very first Kibbutz (Degania Alef). Tour the community and learn about the polarising Kibbutz movement, originally conceptualised as a utopian agrarian community in the early 20th century.

Continue to **Tabgha** on the northern shores of the Sea of Galilee, held to be the site of the miracle of the Feeding of the Five Thousand. Visit the Church of the Multiplication of the Loaves and Fishes, home to some of the finest 5th century mosaics in Israel.



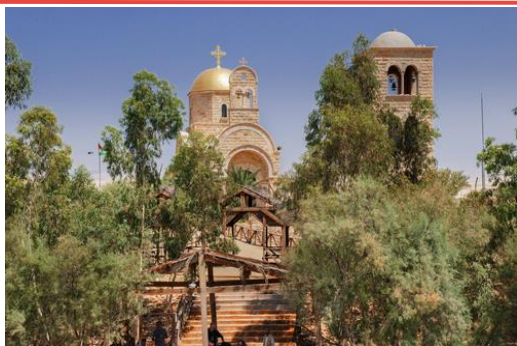
Drive 10 minutes east along the shore to **Capernaum** to visit the archaeological remains of the 3rd-4th century synagogue, built on the site where Jesus is believed to have performed many miracles, including the raising of Jairus' daughter from the dead. Explore the ruins of its white limestone halls and look out for impressive architectural reliefs and decorative Corinthian capitals. Walk 30 metres to the south to visit the excavations of the **House of St Peter**, visible through the glass floor of the modern church which has been built over them.

From here, a short drive brings you to the **Mount of Beatitudes**, the site of the Sermon on the Mount, as told in the Gospel according to Matthew. Admire the view over the Galilee region before lunch. Head west to Acre (Hebrew name Akko) to visit the Crusader Fortress here before dinner. Return to Nazareth.

Destination Information

Tabgha – Considered to be the site of the Bible miracle of the ‘multiplication of loaves and fishes’, now home to a church boasting beautiful 5th-century mosaics of peacocks, flamingos, doves, swans, flowers - and of course the famous loaves and fish.

Acre (Akko) – The Knights Hospitaller held Acre from 1104 until 1187, briefly lost it to Saladin, and reclaimed it in 1191 with the help of Richard the Lionheart. During the First Kingdom, it was a major source of wealth, and after the Knights Templar lost Jerusalem, Acre became the capital of the Second Crusader Kingdom.

Day 12: Christ's Baptism Site – Jericho – Floating in the Dead Sea**Meals: B, L, D**

Explore Nazareth's famous Church of the Annunciation, believed to be where Gabriel first appeared to Mary.

Afterwards, enjoy a scenic two-hour drive through the Jordan River Valley to **Qasr El Yahud**. Believed to be the original site of Christ's baptism by John, this is one of the three most significant Christian pilgrimage sites in the world. The site is located in the West Bank and administered by the Israeli Ministry of Tourism.

Continue to the city of **Jericho**, administered by the Palestinian Authority, for a cable car journey to the **Quarantal Monastery**. The monastery clings to the cliff face of the Mount of Temptation, considered to be the site of the Devil's third and final attempt to tempt Jesus during his forty-day fast. The cable car journey across the valley takes seven minutes, pausing halfway for you to enjoy the panoramic view over the region.

Later, continue to the **Dead Sea** for an unforgettable experience – floating at leisure in its super-buoyant, salt-rich waters.

Day 13: Masada**Meals: B, L, D**

Drive one hour to the impregnable mountain of **Masada**, ascending to the summit by cable car. Visit the archaeological remains of the fortress built by King Herod the Great c. 37 BC. Hear the story of the Siege of Masada in 73-74 AD – the fateful and controversial last stand of the Jews against Rome in the First Jewish-Roman War, as recorded by Josephus.



Continue to Qumran, the site where the ancient religious texts known as the Dead Sea Scrolls were discovered by shepherds in the 1940s. From here, drive on to Bethlehem, re-entering Palestinian-administered territory. Enjoy a Palestinian dancing show during dinner this evening (group size permitting) and stay in Bethlehem overnight.

Day 14: Bethlehem & Jerusalem**Meals: B, L, D**

This morning visit the UNESCO-listed **Church of the Nativity in Bethlehem**, birthplace of Jesus and one of the most holy and significant Christian sites in the world. Enter via the tiny Door of Humility (made smaller by Crusaders to prevent their enemies riding in on horseback) and descend the stairs to the Grotto of the Nativity – atmospherically lit by lanterns and marked by a 14-pointed silver star.

Continue to **Jerusalem** to visit the famous **Western Wall**, an iconic site in the Holy Land. The wall is the last remnant of the original Temple Mount retaining wall, which supported the First and Second Temples of Jerusalem. Head underground to visit Jerusalem's Western Wall Tunnels (also known as the Wailing Wall) to view the original stonework from the period of King Herod the Great. Then, walk along the points of the Stations of the Cross to the Church of the Holy Sepulchre, where Jesus is said to have been crucified and resurrected.

Continue to **Temple Mount** itself, sacred to Jews, Christians and Muslims, where you will find the Dome of the Rock and Al Aksa Mosque.

Day 15: Jerusalem**Meals: B, L, D**

Head outside the Old City to Mount Zion to visit the Cenacle (the room of the Last Supper), King David's Tomb and the Abbey of the Dormition. After lunch, drive to the Mount of Olives, a site of much significance in both the Old and New Testaments – not least as the site of Christ's Ascension. Visit the Pater Noster Church and the Church of the Ascension and admire the view over Jerusalem before walking down into Josaphat Valley to the Garden of Gethsemane, site of Christ's arrest, to admire its ancient olive trees.



End your tour with an authentic Shabbat dinner experience, hosted and prepared by a local rabbi. This fascinating experience will help you to gain an understanding of Jerusalem's Orthodox Jewish community, and gain an insight into their lives.

Please note that there is a lot of walking today, though this will be at a leisurely pace. Please watch your footing whilst walking down the Mount of Olives, and ensure you are wearing sensible footwear.

Destination Information

Mount of Olives – An impressive viewpoint over Jerusalem's Old City, the Mount of Olives rises more than 800 metres above Jerusalem and takes its name from the endless olive groves that once covered the land.

Garden of Gethsemane - At the foothills of the Mount of Olives, the Garden of Gethsemane (translates to 'olive oil press') has centuries-old olive trees spread throughout the garden.

Day 16-17: Depart Israel**Meals: B**

Transfer approximately 50 minutes from Jerusalem to Ben Gurion airport for your onward flight.

TRAVEL INFORMATION

VISAS:

Entry visas are required by all visitors to Jordan and Israel and Wendy Wu Tours Visa Department can assist you with the process of obtaining a visa. Please be advised that your passport must have at least six months validity left on it when you arrive back into Australia. For the latest information on visa procedures, processing times and requirements, please kindly refer to our website <https://www.wendywutours.com.au/help-and-advice/passports-and-visas/>

Please note the visa procedures and requirements may change at any time. These changes are often made by the relevant embassy or consulate, Wendy Wu Tours acts as a third party and has no influence on the process of a visa. Wendy Wu Tours does not accept responsibility for lost or undelivered items. All information with regards to visas will be updated regularly on our website as we find visas process' are changing on regular basis.

ACCOMMODATION:

Your accommodation is selected for convenience of location, comfort or character, and can range from a business hotel in one city to a family run guesthouse in a smaller town. Hotels used in Jordan and Israel are generally rated as local four-star standard. All group tour hotels have private western bathroom facilities, air conditioning, TV and telephone. You will also stay in a desert camp in Wadi Rum, with electricity and an en-suite bathroom.

Plumbing and electricity supplies can be erratic and occasionally the power in hotel rooms is turned off while guests are out of the room. If you experience any difficulty, please speak to your National Escort/Local Guide. Rest assured that all hotels used by Wendy Wu Tours are regularly inspected by our staff and our partners to ensure that standards meet your needs. Please note that double bed requests can be made at time of booking but can't be guaranteed.

TRANSPORT:

Coaches: Coaches with air conditioning are used on our group tours for city sightseeing, short excursions to the countryside and longer transfers where necessary. Main and inner-city roads in Amman have a reputation for being very congested. Traffic and/or weather conditions may extend driving times.

4WD: Due to Wadi Rum's remote location and difficult terrain, you will travel to and from here in a fleet of 4x4's. Water will be provided and you will experience the thrill of venturing through the desert in an all-terrain vehicle.

EATING IN JORDAN & ISRAEL:

Jordanian cuisine is wonderfully rich and flavourful, with the inspiration for much of its cuisine dating back hundreds of years when Jordan was a vital stage on the spice routes from China and India.

Israeli food offers you a wonderful culinary delight. With various food choices like pita bread, hummus, kebabs and shawarma, it makes for a difficult choice - but guaranteed to leave long-lasting, delicious taste.

Those with dietary requirements will be well catered for – just make sure to inform us of any specific requirements well in advance of your trip.

WATER: In Jordan, most tap water is considered potable but quality/taste may vary. Please ensure you have bottled water with you at all times and remember to use the bottled water supplied or your own bottle. Tap water is usually potable in Israel.

Special note: Please note that alcohol is not provided at your hotels and restaurants, however you are permitted to bring alcohol to your rooms. Keep in mind that Jordan is a more conservative country than you may be used to and it is highly frowned upon to show public displays of drunkenness.

GROUP SIZE:

The group size on our Middle East Classic Tours is on average 10-18 passengers, with a maximum group size of 18. You may encounter other Wendy Wu tour groups while you are travelling. On our group tours we operate a seat-and-a-half policy, allowing you to travel in greater comfort. All our departures are guaranteed to operate with a minimum of 8 travellers booked (unless cancelled due to factors beyond our control). A national escort will accompany each group of 10 or more. However, at our discretion we may operate departures with a smaller group size as we try to operate advertised departures wherever it is viable to do so.

DEVELOPMENT IN JORDAN & ISRAEL:

Concepts of personal responsibility are different to those in Australia. Consequently, tourist and public facilities may not uphold the same safety standards as in Australia; for example, you may see a hole in the road without a warning sign or safety barricade. All our suppliers meet local safety standards as a minimum. We want you to have an enjoyable holiday, so we ask that you take extra care, use your common sense, refer to notices and follow advice from your National Escort or Local Guides.

CULTURAL DIFFERENCE:

Jordan and Israel have many religions, cultures and histories. Please be considerate of the local beliefs and customs and dress with consideration.

PUBLIC HOLIDAYS:

If you are travelling within the below Jordan and Israeli Public Holidays, please note that celebrations can last a couple of days and during these times some businesses will be closed. Coach, air and train travel may be affected. Tourist attractions will be open but may be crowded. Jordan: New Years Day 1 Jan 2023, Labour Day 1 May 2023, Eid al-Fitr 22 Apr 2023, Independence Day 25 May 2022, Eid al-Adha 28 Jun – 2 Jul 2023. Israel: First day of Passover 5 – 6 Apr 2023, Seventh Day of Passover 11-12 April 2023, Yom Ha'atzmaut 25-26 Apr 2023, Shavuot 25-26 May 2023, Rosh Hashanah 15-17 Sep 2023, Yom Kippur 24 Sep 2023, First Day of Sukkot 29- 30 Sep 2023, Shemini Atzeret 6-7 Oct 2023.

SOUVENIRS:

We want to be able to give you an opportunity to buy souvenirs, so we include some stops at museums or exhibitions which demonstrate a craft or product unique to that region with pieces available to buy. We understand that souvenir hunting is not for everyone, so we aim to take you to places, which hold local interest. We trust you will enjoy these opportunities to learn about local arts and crafts and understand their historical and cultural importance.

PERSONAL EXPENSES AND OPTIONAL TOURINGS:

Personal Expense - You will need to take some extra money to cover drinks, laundry and souvenirs, plus any additional sightseeing that may be offered to you. Based on the advice of previous customers an approximate amount of AU\$250 per person, per week should be sufficient; however, for those that can't resist a bargain or may wish to participate in all of the optional excursions, consider allocating a higher amount. Optional tours may be offered in each city you visit during your tour at an additional cost. These are not included in the standard itinerary and will only be available if time permits. Each option will be arranged locally by your National Escort/Local Guide.

TIPPING POLICY:

Tipping while on holiday is common in most parts of the world and the Middle East is no exception. However, it is not always clear who it is appropriate to tip and how much. Furthermore, travellers may not have the right amounts of cash available at the right time. In order to avoid any inconvenience Wendy Wu Tours operates a tipping policy where a stated amount is given to your national escort at the beginning of your tour and tips are disbursed amongst your main service providers (for example local guides and drivers) throughout your tour.

The amount is designed to be at a reasonable level for travellers while being fair to the local people and includes a gratuity for the national escort. Any other tipping, such as tips for bathroom attendants or hotel porters that are taking luggage to your room, is at your discretion based on satisfaction of services received, as are gratuities for additional requested special services.

We generally find that most customers appreciate the convenience of our tipping policy, but we do recognize that it may not suit everyone. However, as this is a group tour, we ask that everyone follows the same protocol to be fair to other group members.

LUGGAGE:

All travellers are limited to two items of luggage each: a suitcase with a maximum weight of 20kg and one piece of hand luggage with a maximum weight of five kilograms. It is essential that your luggage is lockable. Please note that authorities will only allow bottles onto the aircraft if they have been checked in as main baggage. Bottles in hand luggage may be confiscated.

PORTERAGE:

Please be aware that portorage is not included on our tours in Jordan & Israel. You will therefore need to be able to handle your own luggage within the hotel and when using transportation like trains and coaches.

CLIMBING STEPS:

Sightseeing at nearly all the palaces, fortresses and some temples involves climbing quite a number of steps. These palaces were built to provide defense against potential invaders so nearly all of them stand on top of a hill, while the interiors have layers of narrow hallways and steps to slow down the advance of enemies once they were inside. The steps tend to be quite large, not level and sometimes without handrails. People with knee or hip injuries, who have poor balance or are otherwise unable to complete these activities independently should consider the suitability of this itinerary carefully.

INSURANCE:

We strongly recommend that you take out a policy as soon as you pay your deposit. Wendy Wu Tours cannot in any way be made liable for any additional cost incurred by the customer on any tour due to the customer not having adequate travel insurance.

We also encourage all customers to take a copy of their travel insurance documents (especially relevant international contact numbers) with them while on tour. We advise that you check the inclusions and procedures for lodging claims prior to your departure. These documents should be stored separately from the original.

VACCINATIONS AND YOUR HEALTH:

We recommend that you contact either your GP or Travelvax (1300 360 164) for advice on vaccinations and travel health. Travelvax has a comprehensive website that you may also find useful www.travelvax.com.au

Wendy Wu Tours is committed to always providing a safe and healthy environment for all passengers. We work closely with our airline partners to take effective measures to protect you from contracting and spreading COVID-19, in accordance with legal requirements and government guidelines. Please follow the below link for more details on our COVID vaccination policy: <https://www.wendywutours.com.au/help-and-visas/covid-vaccination-policy/>

COVID SAFE:

Your safety and well-being will always be our Number 1 priority which is why we've instituted the most stringent COVID health and safety protocols on all of tours. As we continue to monitor current restrictions and operational impacts, these protocols will evolve, and we will provide detailed guidelines for your particular tour prior to departure. For further details please go to the following link <https://www.wendywutours.com.au/about-us/travel-with-confidence/>

BEFORE YOU LEAVE:

We strongly recommend registering your travel plans with www.smartraveller.gov.au as in the event of an emergency, Australian Consular assistance will be more readily available. You can also access the Australian Government's travel advisory service for up to date information about your destination on the same website.

AFTER YOUR BOOKING:

Once you have booked with Wendy Wu Tours, you will receive a confirmation invoice including a visa application form (if applicable), and a help sheet. Your final documentation pack will be sent to you approximately 2-3 weeks prior to departure.

Updated: April 2023