



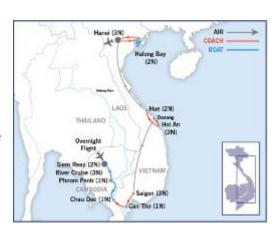
# The Majestic Mekong

# Exclusive Tour | 22 Days | Comfortable

Siem Reap – Mekong River Cruise – Chau Doc – Can Tho – Saigon – Hoi An – Hue - Hanoi – Halong Bay

This journey encompasses the finest sights of Cambodia and Vietnam from the incredible Angkor complex to the calm, emerald waters of spectacular Halong Bay and a deluxe cruise along the mightly Mekong river.

- Watch the sunset over the Temples of Angkor
- Take a deluxe cruise on the Mekong River
- Witness the spectacular acrobatic A O show
- Learn to cook like the locals in Hoi An
- Experience the life-style of the local nuns in Hue
- Meet a water puppet artist in bustling Hanoi





## The Majestic Mekong inclusions:

- Return international economy flights, taxes and current fuel surcharges (unless a land only option is selected)
- 5\* accommodation throughout
- Meals as stated in the itinerary
- All sightseeing and entrance fees
- All transportation and transfers
- English speaking National Escort (if your group is 10 or more passengers) and Local Guides
- Visa fees for UK and EU passport holders
- Specialist advice from our experienced travel consultants
- Comprehensive travel guides
- Safe and secure with ABTA, ATOL and IATA

The only thing you may have to pay for are personal expenditure e.g. drinks, optional excursions or shows, insurance of any kind, tipping, early check in or late checkout and other items not specified on the itinerary.

#### **Exclusive Tours:**

These tours have been meticulously designed with the more discerning traveller in mind. Our deluxe journeys through Asia feature distinctive and exclusive experiences which bring the region to life. Our exclusive collection tours include:

- Champagne moments
- Unique experiences
- Small group sizes
- UK chauffeur transfers
- Porter service to and from your hotel rooms
- A mid tour Laundry service

#### **Comfortable Tours:**

'The Majestic Mekong' is a **comfortable** tour. Although this is the easiest grading of tour Wendy Wu Tours offers it still requires a reasonable level of fitness.

- On several days there will be sightseeing on foot for extended periods of time often on an incline or on uneven surfaces.
- You will be required to get on and off varying sizes of boats often without assistance.

Of course, our National Escort and local guides will always endeavour to provide the highest level of service and assistance; however, they cannot be expected to cater for customers who are unfit to complete the itinerary.



# Itinerary – The Majestic Mekong

## Days 1-2: Siem Reap

You will be met at Siem Reap in the arrivals hall by your Local Guide and/or National Escort from Wendy Wu Tours. Together with all other group members who may be arriving at a similar time travel to your hotel for check in.



#### **Destination Information**

**Siem Reap** - Siem Reap is a bustling tourist destination due to its proximity to both the ancient Khmer national capital city of Angkor as well as Tonle Sap Lake. Angkor Wat is one of the main attractions and is the world's largest religious monument, in addition to being the spiritual and cultural heart of Cambodia. This huge complex of palaces and temples were built on the sprawling alluvial plain to the north of Tonle Sap.

## Day 3: Siem Reap

Spanning from the 9th to 15th century, the Angkor complex with over 1,000 temples was the seat of the thriving Khmer Empire. UNESCO manages the complex and to enter, your group will drive approximately 6km out of town to the main entrance gate to get your entrance passes, which you must carry with you. If you choose to climb at any site, you must be able to climb and descend without assistance. Rise early and begin touring the temples of Angkor, visiting the fabulous Ta Prohm, undoubtedly the most atmospheric ruin at Angkor.

#### Meals included: Breakfast, Lunch



Unlike the other monuments of Angkor, it has been left to be swallowed by the jungle. Continue to the incredible fortified city of Angkor Thom. Start at the South Gate, flanked by a row of 54 stone figures on each side and then continue on to the 12th-century Bayon. From here visit the Elephant Terrace, which was used as a giant viewing platform for public ceremonies and served as a base for the King's grand audience hall, and the Terrace of the Leper King. After lunch visit the magnificent 12th-century Angkor Wat. This evening enjoy a class of champagne and watch the sunset at Phnom Krom.

Please note: The Central Tower of the Angkor Wat complex is closed on Buddhist holidays and on all other days has a limited number of visitors allowed at any given time, under regulations from UNESCO. If you wish to visit this tower, you will be required to wait in the queue alongside all other visitors. The ability to do this will be determined upon the groups' schedule.

#### **Destination Information**

**Ta Prohm** - Swallowed by the jungle where Strangler Figs and Kapok Trees have entwined themselves around the ruins. Undoubtedly, the most atmospheric ruin at Angkor with several towers, closed courtyards and narrow corridors to explore.



**Angkor Thom -** This fortified city is flanked by a row of 54 stone figures on each side, which leads you through a 23-meter imposing stone entrance gate to the various temples inside.

**Bayon** - Beautifully crafted central towers, decorated with four opposing faces representing King Jayavarman VII. Bayon's stone galleries display extraordinary bas-reliefs incorporating over 11,000 figures.

**Angkor Wat** - Surrounded by a 190-meter moat and taking 30 years to build, Angkor Wat represents the Khmer civilisation at its grandest. With its fascinating decorative flourishes, extensive bas-relief and multiple tiers, it is the best-preserved temple within the complex.

## Day 4: Siem Reap – Mekong River Cruise

Meals included: Breakfast, Lunch, Dinner

Join your luxury Mekong River Cruise today, you will be greeted with a welcome drink and buffet lunch on board. Spend a relaxing afternoon on deck as the ship glides along the river.



#### **Destination Information**

**Mekong Delta** - Although primarily rural, the Mekong Delta is a densely populated area where life progresses around its fertile banks. The Mekong Delta is the 13th longest, and the 10<sup>th</sup> largest, by volume alone and people live, trade, travel and even go to school on the riverbanks. The rice which is cultivated in the many farming lands is said to be enough to supply the entire country with a little extra.

#### **Day 5: Mekong River Cruise**

Meals included: Breakfast, Lunch, Dinner

Start your day with an invigorating Tai Chi lesson on deck just as the sun begins its slow rise. Your ship will set off across the Tonle River, passing the spectacular marshlands of the Kampong Chhnang province. This afternoon there will be a short bus ride to see the Khmer-styled pottery. Later see the floating houses and fish farms before reaching Kampong Cham in the evening and take part in an ox cart rally.





#### **Day 6: Mekong River Cruise**

Meals included: Breakfast, Lunch, Dinner

Today visit Wat Hanchey located at the top of a hill overlooking the river, the temple offers one of the most breath-taking views in Cambodia, you can either take a motor-taxi or climb 303 steps to the top. Return to the Ship to witness a blessing ceremony performed by orange-clad local monks. Continue on to visit Wat Nokor.

## Day 7: Mekong River Cruise - Phnom Penh

Meals included: Breakfast, Lunch

Disembark after breakfast and head into the city of Phnom Penh to further discover its culture and history. This afternoon visit the Royal Palace, the Silver Pagoda, the National Museum and Central Market.



#### **Destination Information**

**Phnom Penh** - The capital of the Kingdom of Cambodia is built around four river arms formed by a sharp curve in the Mekong River near the junctions of the Bassac and the Tonle Sap tributaries. This charming city has a pleasant blend of oriental and colonial architecture, but reminders of a troubled past are also evident.

**The Royal Palace** - Built in 1866 by the French these ornate buildings are the official residence of the reigning Cambodian royal family and King Sihamoni. View the Throne Hall and Silver Pagoda.

**Silver Pagoda** - This concrete and marble structure includes a floor with over 5,000 silver tiles each weighing 1kg. Famous artefacts include a 90kg solid gold Buddha made in 1907 and an Emerald Buddha said to be made of baccarat crystal.

**National Museum** - Housing the world's finest collection of Khmer pottery, bronzes and sculptures dating from the 4th century.

#### Day 8: Phnom Penh – Chau Doc

Meals included: Breakfast

Relax with a morning at leisure. This afternoon transfer to the port and take a speedboat to your Chau Doc hotel.

## Day 9: Chau Doc - Can Tho

Meals included: Breakfast

The morning transfer to Tra Su Forest, on the way you will visit a small village of ethnic Khmer, where you will learn about the importance of Buddhism in the community and have the opportunity to chat with monks at the local monastery. On arrival travel by traditional Sampan through endless waterways flanked by mangroves and lush greenery. After lunch continue driving to Can Tho for your overnight stay.





## Day 10: Can Tho – Saigon

Meals included: Breakfast, Lunch

Today drive to the township of Cai Be to board the Cai Be Princess, a traditional riverboat made from native bamboo, wood and rattan. During Vietnam's French colonial period, boats like this were an essential means of transport in a swampy areas and poor roads. On the river, boat traffic is endless and the activity never ceases, observe the local life from the comfort of your sampan as it plays out on the riverbanks, making stops along the way to provide glimpses of local industries including coconut candy and puffed rice (the local equivalent of popcorn). Your cruise ends at Le Longanier Restaurant where lunch is served in an exquisite colonial-style villa set in tropical gardens by the river, giving you a sense of life during Indochinese times. After lunch, take a short walk along a small canal, towards the Ba Bon Bridge where you will be picked up and transferred to the vibrant city of Saigon. Tonight enjoy the A O Show, the show is a spectacular showcase of Vietnamese culture and performance art, and combines in beautiful precision elements of both old and new.

#### **Destination Information**

Saigon - The exuberant city of Saigon is driving Vietnam forward into the modern world, but is also a treasure trove of fascinating heritage. During the 1960s and early 1970s, Saigon was the Pearl of the Orient, which flourished under the American occupation. In more recent times, it was the seat of the South Vietnam government until the events that led to the country's reunification. Today, the old mixes seamlessly with the new and you can wander through timeless alleys to incense-infused temples before catching up with the present in designer malls beneath sleek skyscrapers.

**A O Show** - Featuring Vietnam's most talented performance artists, traditional musicians and circus-like choreography, A O Show explores the lives of the Vietnamese people through its ensemble creations.

#### Day 11: Saigon

Meals included: Breakfast, Lunch, Dinner

Today explore Saigon city with its heady mix of local culture and colonial influences. Start at the central Post Office and the Opera house then continue on to Reunification Palace and the chilling War Remnants Museum. Take off on your cyclo tour of fascinating Chinatown arriving at Cha Tam Church and Chua Ong Pagoda, a stunning example of Chinese-inspired architecture. Later head down a traditional herbal medicine street where your tour guide will share with you how locals use their herbal remedies. Continue to head onward to BitexcoBuilding - a glittering example of modern architecture



in the city to enjoy sunset views and a cocktail. Tonight glide along the river on-board a beautifully restored rice barge from the Mekong Delta for a dinner cruise.

#### **Destination Information**

**Central Post Office** - Located next to the Notre-Dame Cathedral. The Central Post Office building was constructed in the late 19th century. It counts Gothic, Renaissance and French influences and was designed by Auguste Henri Vildieu and Alfred Foulhoux, but is often erroneously credited as being the work of Gustave Eiffel.



**Reunification Palace** - Built on the site of the former Norodom Palace, is a landmark in Ho Chi Minh City, Vietnam. It was designed by architect Ngô Viết Thụ and was the home and workplace of the President of South Vietnam during the Vietnam War. It was the site of the end of the Vietnam War during the Fall of Saigon on 30th April 1975, when a North Vietnamese Army tank crashed through its gates.

**War Remnants Museum** - Comprised of numerous buildings displaying military equipment, photographs and artefacts relating to the Vietnam War from 1961-1975. This museum illustrates a harrowing period in this nation's history.

## Day 12: Saigon

Confront the reality of guerrilla warfare at the Cu Chi Tunnels. The cramped tunnels were central to a few of the war's strategic operations, including the famous 1968 Tet Offensive, and they did not escape damage. American B52 bombers dropped hundreds of missiles leaving huge tell-tale craters behind. The Cu Chi experience can be emotional for some visitors, but it offers a fascinating window into the hardship and traumas of war. Next, it's a short drive through the countryside to visit a cricket farm before returning to Saigon.

#### Meals included: Breakfast, Lunch



#### **Destination Information**

**Cu Chi** - the tunnels of Cu Chi are an immense network of connecting underground tunnels located in the Cu Chi district of Ho Chi Minh City (Saigon), Vietnam, and are part of a much larger network of tunnels that underlie much of the country. The Cu Chi tunnels were the location of several military campaigns during the Vietnam War, and were the Viet Cong's base of operations for the Tet Offensive in 1968.

## Day 13: Saigon - Hoi An

Transfer to the airport to fly 1 hour and 20 minutes to Danang. Upon arrival in Danang, transfer to the charming town of Hoi An, located 30km south of Danang. Perhaps more than any other place in Vietnam, Hoi An retains the feel of centuries past. Take a walking tour through the streets of Hoi An, arriving first at Chua Ong Pagoda. Next pass by the 200-year old Tan Ky House and take a short break at the Japanese Covered Bridge one of Hoi An's most iconic structures. Visit the Reaching Out Tea House, an establishment that aids locals with disabilities, for a rejuvenating cup of tea before having lunch at a restaurant specializing in traditional Hoi An delicacies.

#### Meals included: Breakfast, Lunch



#### **Destination Information**

**Hoi An** - Perhaps more than any other place in Vietnam, Hoi An retains the feel of centuries past. Once known as Faifo, Hoi An was an influential port along the Silk Road. For over 500 years merchants from China, Japan, France and Portugal settled in the prosperous town resulting in a distinctive blend of culture, cuisine, religion and architecture.



## Day 14: Hoi An

Meals included: Breakfast, Lunch

This morning you'll start your cooking class with a 1 hour market tour to learn about and choose fresh Vietnamese ingredients. After learning about Vietnamese food culture, nutrition, herbal remedies and cooking techniques, your hands-on class includes cooking & cutting techniques. Take an afternoon at leisure to explore independently, visit the beach or relax at your hotel.



## Day 15: Hoi An - Hue

Meals included: Breakfast, Lunch

Head north, driving over the scenic Hai Van Pass, passing the fishing village of Lang Co, to enjoy panoramic views of the central coastline. Hue was the imperial capital of Vietnam from 1802-1945, when the last emperor abdicated the throne, yet is still regarded as the seat of Vietnam's culture and religion today. This afternoon take a boat trip along the Perfume River and visit Thien Mu Pagoda.



#### **Destination Information**

**Hue** - Having been the imperial capital from 1802 until 1945 after the last emperor abdicated; Hue is still regarded as the centre of Vietnam's culture and religion. The city is dominated by the Imperial Citadel that is modelled on the Forbidden City in China. There are many wonderful pagodas and temples of high significance and it contains the Grand Tombs of the Nguyen Emperors.

**Thien Mu Pagoda** - This seven-storey octagonal tower built on a hillock, overlooking the Perfume River is Hue's oldest and most beautiful pagoda. Wander the grounds where bonsai, ponds and the smell of incense set a peaceful backdrop.

## Day 16: Hue

#### Meals included: Breakfast, Lunch

Enjoy breakfast at your hotel before exploring Hue's Imperial Citadel. Created in the 19th century, the Imperial City was modelled on the Forbidden City in Beijing and holds many palaces and temples inside its giant walls. Many of the buildings have been damaged by war over the years and are now being restored to their former glory. Transfer to Minh Mang Tomb to explore the opulent and exotic resting place laid out in formal Chinese style. For lunch, feast on a vegetarian meal prepared by nuns at Dong Thuyen Pagoda, a temple located on the top of a hill with a fantastic view. Visit the kitchen to see how your meal is prepared in a wood burning stove, then dig into your food in the company of the nuns who made it. Take the opportunity to learn about the religion Buddhism or just get to know your friendly hosts. Next, make your way to Thanh Tien Village, well-known for over 300 years of crafting paper flowers. Meet one of the local villagers and learn how to make your own ornate paper flower. Finally, visit Tha Om Garden House and its owner, Mr Vinh. Explore the traditional 19th century Hue residence and listen to Mr Vinh's stories of his royal heritage before returning to your hotel.



#### **Destination Information**

**Imperial Citadel** - A walled fortress accompanied by cannons, artilleries and surrounded by a moat for protection. Inside the Citadel are numerous gates, courtyards and the Forbidden Purple City.

**Royal Tomb of Minh Mang** - Emperor Minh Mang reigned in the Nguyen Dynasty, the last of the Vietnamese dynasties, from 1820-1840. The construction of his tomb was completed after his death and is said to have taken approximately 10,000 workers to complete. The complex comprises of almost 40 monuments and is surrounded by gardens and pools, making it one of the more beautiful tombs in Vietnam.

## Day 17: Hue - Hanoi

Meals included: Breakfast

Transfer to the airport for your 1 hour and 20 minute flight to Hanoi. This afternoon will be free for you to explore independently.

#### **Destination Information**

**Hanoi** - With a population of approximately four million, Hanoi is a charming and richly historic city of lakes, shaded boulevards and leafy open parks. The centre is an architectural museum piece housing groups of ochre coloured buildings holding the air of provincial French towns of the 1930s, a "Paris of the Orient" as people have called it.

#### Day 18: Hanoi

serene Temple of Literature, Hanoi's first university dating back to 1070 and a historical centre of learning, now dedicated to Confucian worship. This afternoon takes a walking tour of Hanoi's old quarter, this area of crowded market alleys is still laid out as it was 300 years ago and is also known as the '36 Streets'. Traditionally in Vietnam, all the shops on a single street were devoted to selling one product so you will spot Tin

and Bamboo Street. Later visit the home of a water puppet

This morning visit Ho Chi Minh's Mausoleum, then drive to the

#### Meals included: Breakfast, Lunch



artist, the descendant of a family of water puppet performers. This Vietnamese traditional performance art has roots dating back to the 10th century. You will have a chance to talk with the artist, watch the process of making the puppets and enjoy a private water puppet show.

Please note: Ho Chi Minh's Mausoleum is closed for entry on Mondays and Fridays every week and from September to December each year. During these times we are unable to enter the Mausoleum; however, we can view it from the outside.

#### **Destination Information**

**Ho Chi Minh Quarter** - Dedicated to the father of modern Vietnam and where Ho Chi Minh's Mausoleum stands in Ba Dinh Square. Ho Chi Minh first declared independence from French rule in 1945.

**Water Puppets** - Vietnamese Water Puppets were invented thousands of years ago by farmers in the Red River Delta region near Hanoi, as a means to entertain themselves when the rains flooded their paddy fields. Today puppeteers stand in waist deep water and control the puppets via pole and strings.



## Day 19: Hanoi - Halong bay

Meals included: Breakfast, Lunch, Dinner

This morning drive to the coastal town of Halong, about 4 hours from Hanoi. On arrival in Halong, we will take a two night cruise to the far-most corners of the bay. Enjoy lunch onboard as you cruise out into the bay, stopping to anchor for an afternoon of activities. End the day on deck watching the sunset over the bay followed by a freshly prepared dinner.

Please note: Weather conditions such as mist, fog, wind, rain and storms may delay the departure time of your cruise, or in some cases your cruise may be cancelled. Notifications of any



delays or cancellations may not be known until your group's arrival in Halong Bay. If your cruise is cancelled after your arrival in Halong Bay, you will have lunch in Halong City and return to Hanoi. If notification of the cruise cancellation is given prior to your departure for Halong Bay an alternative day trip will be arranged to Hoa Lu and Tam Coc or 'Halong Bay on Land', an area located approximately 2 hours from Hanoi. Our guides will make every effort to inform the group at the earliest possible moment should there be any itinerary changes.

You will need to pack a smaller overnight bag for your trip to Halong Bay. Main luggage will be left in safe storage at the hotel in Hanoi and picked up your return.

#### **Destination Information**

Halong Bay - Compared to the landscape of the limestone islets of Guilin in China and Krabi in southern Thailand, Halong Bay shares a common border with China in the north and harbours some of the most stunning scenery in Vietnam. Unique rock sculptures jut out dramatically from the clear emerald waters of the Gulf of Tonkin and numerous grottoes have created an enchanting, timeless world, looking out onto the horizon with the sails of the junks and sampans completing the picture.

## Day 20: Halong bay

Meals included: Breakfast, Lunch, Dinner

Wake up to the beauty of the bay and enjoy breakfast on board the cruise. Today you will enjoy a range of activities on the bay, then as the sun begins to set, relax on deck with a drink followed by another al fresco dinner.



## Day 21: Halong bay - Hanoi

Meals included: Breakfast

Spend the morning soaking up the scenery, enjoy a hearty mid morning breakfast before returning to Hanoi this afternoon.



# Day 22: Depart Hanoi

Meals included: Breakfast

Any time before your flight is free is at your leisure today. You will be transferred 1 hour from the hotel to the airport, according to the departure time of your international flight.





# The Majestic Mekong Travel Information

#### Visas

**Cambodia:** A visa is required for entry into Cambodia. Standard visa processing service is included in your tour cost. We will require your passport, completed visa application forms, and 2 passport photos, taken within the last 6 months, to process your visas. We will require all this information 8 weeks prior to departure. As per our standard visa processing service, we will have your passport for at least 4 weeks. In rare cases you may be required to provide further information or documentation to the Cambodian Embassy. If this is the case we will notify you as soon as possible.

**Vietnam:** For UK citizens entry visas for Vietnam are required for stays longer than 15 days or for multiple entries into Vietnam within a 30 day period; therefore UK citizens will not need a visa to enter Vietnam for a single entry stay of up to 15 days. Currently this visa exemption rule applies until 30th June 2017. Should the visa requirements for UK citizens travelling to Vietnam change after 30th June 2017 you will be contacted by Wendy Wu Tours regarding your visa requirements. To allow for unforeseen circumstances if your tour includes a stay of 15 days or more in Vietnam the standard visa processing service is included in your tour cost.

If you do require a visa Wendy Wu Tours Visa Department can assist you with the process of obtaining one. We will supply you with all paperwork and submit the visa application on your behalf. Visas for Vietnam are issued with specific start and expiry dates which are based on the dates stated on the visa application form. Travel must be completed within those dates. Please be advised that your passport must have at least 6-months validity left on it when you arrive back into UK. Visa application forms and all relevant documentation are due in our office 60 days prior to departure; if received after this, urgent visa processing fees will apply. Please note we do not accept passports and visa applications within 30 days prior to departure. Passports will be returned with your Final Documentation 2-3 weeks prior to your group tour's scheduled departure.

#### **Insurance**

It is a condition of booking with us that you take out suitable travel insurance. You must provide us with the name of your insurer, policy number and their 24 hour emergency contact number when you book with us or as soon as possible thereafter. These details will be available to your national escort should they be required. Wendy Wu Tours will not be liable for any costs incurred by you due to your failure to take out suitable travel insurance from the date of booking.

#### **Eating in South East Asia**

Southeast Asia is home to an incredibly rich food history. The local cuisine is known for its intense flavours, spices and some of the freshest ingredients you can find. In general, meals include either rice or noodles and are packed full of flavour. Lemongrass, ginger, lime leaves, coriander, fish sauce and soly sauce are used in most local dishes. Whilst Southeast Asian food has a reputation for being hot and spicy, each region actually has its own distinct characteristics. Vietnam, for example, is perhaps best known for its fresh and aromatic dishes – relying heavily on flavours from fresh herbs such as mint, basil and dill.

Your itinerary has been carefully crafted to introduce you to a range of local dishes and we hope that you enjoy the culinary adventure ahead. When dining in Southeast Asia, although some restaurants have adopted a western approach to dining, expect some restaurants to follow the traditional communal style of



eating. Typically, this will mean each diner has their own small bowl and may serve themselves from a variety of shared dishes.

#### **Evenings at Leisure**

To give you more flexibility and choice when travelling on selected Exclusive tours; we have carefully balanced special highlight meals with evenings at leisure so that you can explore the many culinary delights that South East Asia has to offer. Alternatively, you can use this time to enjoy the facilities of your luxurious accommodation.

Your National Escort will be happy to provide you with advice about good places to eat, and assist in the booking of transportation to get you there (at your own expense).

#### **Accommodation**

As 'Majestic Mekong' tour is part of our Exclusive Collection, you will be staying in 5\* accommodation throughout your tour. We have provided time in your itinerary to have the opportunity to experience the facilities of your accommodation, or relax, allowing you to get the most out of the hotel experience. On this tour you will spend 3 nights aboard a river cruise boat on the Mekong, all cabins feature private bathrooms and balcony access.

#### **Transport**

**Coaches:** Coaches with air conditioning are used on our group tours for city sightseeing, short excursions to the countryside and longer transfers where necessary. Roads in South East Asia have generally improved over recent years, but traffic and/or weather conditions may extend driving times. Road construction work usually covers an enormous section of road - not just one or two kilometres as you may be used to. For this reason, the timings listed in the itinerary are approximations only.

Planes: Internal flights are based on economy class, with reputable airlines.

## **Development in South East Asia**

Although South East Asia is developing quickly, it still lacks the international standards of civil infrastructure and tourist facilities. Concepts of personal responsibility are also different to those in the UK. Consequently, tourist and public facilities may not uphold the same safety standards as in the UK; for example, you may see a hole in the road without a warning sign or safety barricade. All of our suppliers meet local safety standards as a minimum. We want you to have an enjoyable holiday so we ask that you take extra care, use your common sense, refer to notices and follow advice from you National Escort or Local Guides.

#### Cambodia & Vietnam public holidays

If you are travelling within the below Vietnamese Public Holidays please note that celebrations can last a couple of days and during these times some businesses will be closed and coach, air and train travel may be affected. Tourist attractions will be open, but may be crowded. In Cambodia Khmer New Year is celebrated between  $13^{th} - 17^{th}$  April every year, the King's birthday is celebrated between  $14^{th} - 16^{th}$  May 2017 and the Water festival is between  $4^{th} - 7^{th}$  November 2017. In Vietnam Tet Holiday is between  $27^{th} - 31^{st}$  January 2017 and  $17^{th} - 20^{th}$  January 2018, International Labour Day is on  $1^{st}$  May every year, Reunification Day is on  $30^{th}$  April every year and National Independence Day is on  $2^{nd}$  September every year.



## **Optional activities**

A list of optional activities and approximate costs will be provided with your final documents. These can be arranged by your guide and are paid for locally.

#### **Group Size**

Most of our groups consist of 10 travellers or more and will be accompanied by both a national escort and local guides. There will usually be no more than 18 travellers in each group although you may encounter other Wendy Wu tour groups while you are travelling. The minimum age of customers on this tour is 18 years old.

All our departures are guaranteed to operate with a minimum of 8 travellers booked (unless cancelled due to factors beyond our control). However, at our discretion we may operate departures with a smaller group size as we try to operate advertised departures wherever it is viable to do so. For groups with fewer than 10 travellers, departures will operate with local guides only.

## **Tipping Policy**

Tipping while on holiday is common in most parts of the world and South East Asia is no exception. However, it is not always clear who it is appropriate to tip and how much. Furthermore, travellers may not have the right amounts of cash available at the right time. In order to avoid any inconvenience Wendy Wu Tours operates a tipping policy where a stated amount is given to your national escort at the beginning of your tour and tips are disbursed to local guides and drivers throughout your tour. The amount is designed to be at a reasonable level for travellers while being fair to the local people and includes a gratuity for the national escort.

If you are travelling in a smaller group with local guides only, then tipping is paid in each destination. To be fair to the guides we ask for slightly higher amounts per traveller with small groups.

We generally find that most customers appreciate the convenience of our tipping policy but we do recognize that it may not suit everyone. However, as this is a group tour we ask that everyone follows the same protocol to be fair to other group members and to ensure smooth operation of your tour.

#### Climate

Please refer to our website or brochure for detailed temperature charts.

## After your booking

Once you have booked with Wendy Wu Tours, you will receive a confirmation invoice followed by deposit documentation, which includes a visa application form (if applicable), and a help sheet. Your final documentation pack will be sent to you approximately 2 weeks prior to departure.

## **Itinerary changes**

It is our intention is to adhere to the day-to-day itinerary as printed; however, the order of events or sightseeing may change as we look to improve our tours or as local conditions dictate; in these circumstances we will make the best possible arrangements whilst maintaining the integrity of your trip.



Last updated: August 2016