



Mongolia & the Naadam Festival Dossier

Go Beyond Tour | 21 Days | Physical Level 4

Ulaanbaatar - Yolyn Am - Khongoryn Els - Bayanzag - Ongii - Mt Khogno Khan -
Kharkhorin - Tsenkher Jiguur Hot Springs - Great White Lake - Jargal Jiguur - Lake
Kovsgol - Terelj National Park

This tour is a journey of discovery through the land of Genghis Khan, traversing the endless plains to explore sites of immeasurable beauty. Meet the local people and get involved in the festivities.

- Experience traditional Mongolia at the Naadam festival
- Explore the Gobi Desert
- Discover Terelj National Park
- Adventure to the Singing Sand Dunes
- Gaze on vast Lake Khovsgol



Mongolia & the Naadam festival inclusions:

- Return international economy flights, taxes and current fuel surcharges (unless a land only option is selected)
- All accommodation
- All meals
- All sightseeing and entrance fees
- All transportation and transfers
- English speaking National Escort (if your group is 10 or more passengers) or Local Guides
- Visa fees for Australian passport holders
- Specialist advice from our experienced travel consultants
- Comprehensive travel guides

The only thing you may have to pay for are personal expenditure e.g. drinks, optional excursions or shows, insurance of any kind, customary tipping, early check in or late check out and other items not specified on the itinerary.

Go Beyond Tours:

Venture off the beaten track to explore fascinating destinations away from the tourist trail. You will discover the local culture in depth and see sights rarely witnessed by other travellers. These tours take you away from the comforts of home but will reward you with the experiences of a lifetime. These tours include:

- Walking through classic sites
- Unique cultural experiences and encounters
- Off the beaten track destinations

Physical Level 4:

All our tours feature a physical rating to help you select the right holiday for you. To travel on any of our tours requires unaided mobility and the ability to stroll around the sights.

'Mongolia & the Naadam Festival' is rated as a **physical level 4** tour. A reasonable level of fitness is required but it's more about spending time on your feet rather than covering large distances. You'll be getting on and off coaches and boats, walking around the sights and climbing some steps. Travelling in Mongolia is both rewarding and challenging because of the lack of basic infrastructure, such as roads or a transportation system. This tour covers a vast distance and reaching the sites involves travelling through areas of Mongolia which are barren, remote and without any modern facilities.

- There will be long periods of walking whilst sightseeing, often on steep or uneven ground.
- There are hiking opportunities in Khongoryn Els sand dunes, Khorgo Volcano and at Khovsgol Lake, these normally involve approximately 2 hours on foot. There will not be sealed paths or stairs built in these areas.
- There are long days of driving on rough unsealed roads or tracks, a few days will involve driving for over 8 hours.
- Outside of Ulaanbaatar your accommodation will be in Ger Camps.

Of course, our National Escorts and local guides will always endeavour to provide the highest level of service and assistance; however, they cannot be expected to cater for customers who are unfit to complete the itinerary. If you require any more information about the pace of the tours, please contact our reservations team who will be happy to answer your questions.

Country Profile: Mongolia

Boarded by Siberia to the north and China to the south, Mongolia is the second largest landlocked country in the world, with a varying geography from the Gobi Desert in the south and mountain regions to the north and west. With a landscape that is quite breath-taking, it offers pristine lakes, rugged mountains and incredible wide-open spaces. Surrounded by mountains and lush forests, it is home to a variety of animals and species of birds. With a turbulent history, Mongolia was first declared a Mongol Empire in 1206 by Genghis Khan. One of the most wonderful events that take place in Mongolia is the fascinating Naadam Festival, with people arriving from all over the country to participate. This spectacular occasion is a photographer's paradise, with an array of activities, food and crafts on offer. Mongolia conjures up images of the legends of Genghis Khan, horses galloping through the expansive open plains and camels crossing the Gobi Desert. The warm-hearted locals will inspire you as they go about their lives with gentle peace and humility, but most of all they will reward you with the experience of a lifetime.

Travelling in Mongolia

Travelling in Mongolia is both rewarding and challenging because of the lack of basic infrastructure, such as roads or transportation system. This tour covers a vast distance and reaching the sites involves travelling through areas of Mongolia which are barren, remote and without any modern facilities. During the trip, there are hiking opportunities at places such as Khongoryn Els sand dunes, Khorgo Volcano and at Khovsgol Lake. These would normally involve approximately 2 hours on foot. There will not be sealed paths or stairs built in these areas. You do not need to train or be fit for this itinerary, but you will need to be able to complete these activities independently. Although the pace of this itinerary will allow you plenty of time to see the sites and experience the local way of life, there are also long days of driving on rough unsealed roads or tracks. A few days will involve driving for over 8 hours and you should be prepared for this.

Mongolia has a culture, environment and tradition vastly different to our own. There is not the same level of infrastructure or tourist facilities as other countries you may have travelled in. Those customers who embrace differences and a degree of unpredictability will enjoy this destination most.

Joining Your Tour

The tour is 21 days in duration including international flights. Due to flight schedules you may depart a day before the tour starts.

Travellers booked on 'Land Only' arrangements should make their own way to the starting point. Join the tour on Day 1 in Ulaanbaatar and end the tour on Day 20 in Ulaanbaatar. Please refer to your final itinerary for more specific meeting instructions pertaining to your departure.

Itinerary Changes

It is our intention to adhere to the day-to-day itinerary as printed; however, the order of events or sightseeing may change as we look to improve our tours or as local conditions dictate. In these circumstances, we will make the best possible arrangements whilst maintaining the integrity of your trip.

- Unannounced flight cancellations may occur.

Itinerary – Mongolia & the Naadam Festival

Day 1: Fly to Ulaanbaatar

Fly to Mongolia's capital Ulaanbaatar. You will be met at Ulaanbaatar airport in the arrivals hall by your National Escort and/or Local Guide from Wendy Wu Tours. Together with all other group members who may be arriving at a similar time, you will transfer 30 minutes to your hotel. This evening, there will be a tour introduction at the hotel. Food and drinks will not be served at this meeting, it is simply an opportunity for your group to meet and learn more about travelling in Mongolia.

Destination Information

Ulaanbaatar – Occupying one-third of the country's population, the capital of Mongolia is also its largest city. Ulaanbaatar was built along the Tuul Gol River and is surrounded by picturesque mountains with the centre of the city largely occupied by Soviet-style high-rise apartments. The majority of the population prefer to live on the outskirts of the city in the traditional Ger (circular felt tent), which happens to be the most identifiable symbol of the country. Situated on the rolling foothills of the Bogd Mountain, Ulaanbaatar possesses a long and unique history since its establishment in 1639.

Day 2: Ulaanbaatar

This morning, visit the 19th-century built Gandan Monastery, the largest and most important monastery in Mongolia. Later, explore the Museum of Mongolian History where you can gain an insight into the culture of Mongolia, and the Museum of Fine Arts. Sightseeing today involves 4-5 hours on foot with some driving time included. *Please note that both of the museums and the Gandan Monastery will charge extra fees (approximately US\$15 total) for using a camera in their exhibits.*



Destination Information

Gandan Monastery – Gandan Monastery means 'great place of complete joy', and is the largest, most significant monastery in the country. Building began in 1838 and today there are over 150 monks in residence. Lining the walls of the temple are many images of the Buddha of Longevity, Ayush.

Museum of Mongolian History – The museum aims to preserve Mongolian culture through the display of historical, ethnographical and cultural objects ranging from 800,000 years ago, to the end of the 20th Century.

Museum of Fine Arts – This fine-arts museum has a great collection of paintings, carvings and sculptures, as well as other rare religious exhibits such as Buddhist statues, representing the best display of its kind in Mongolia.

Day 3: Ulaanbaatar – Gobi Desert

This morning, fly around 1 ½ hours to Dalanzadgad, located on the edge of the Gobi Desert. Visit the local market and dinosaur garden before transferring around 1 hour in 4WD vehicles to the Ger camp near Gurvansaikhan (Three Beauty) National Park for a two-night stay.

Drive to Three Beauties Mountain range and spend the day exploring Vulture Valley, viewing the incredible sharp mountains and vast sand dunes. You will also have the opportunity to view the stunning scenery of the famed Eagle's Gorge, or Yolyn Am, which is the native name. Drive back to the camp and visit a Mongolian family nearby to learn about their lifestyle and taste Mongolian dairy products.



Destination Information

Gurvansaikhan National Park – Gurvansaikhan National Park is 2.7 million hectares and contains mountains, dinosaur fossils, sand dunes, rock formations and a valley that is snow-capped for most of the year.

Yolyn Am – Known as the 'Valley of Eagles, Yolyn Am is located in the Gobi National Park. It offers spectacular scenery with its deep and narrow gorges.

Day 4: Khongryn Els Dunes

After an early breakfast, travel by 4WD for 4-5 hours to Khongoryn Els, the location of Mongolia's largest sand dunes. Witness the remarkable desert landscapes and explore the sand dunes both by 4WD and on foot. The hike will take at least 2 hours return. For the more adventurous, climb to the top for fantastic views.



Destination Information

Khongoryn Els – Also called the 'Singing Sand Dunes' due to the noise the sand dunes make when the sand is moved by the wind, Khongoryn Els are the most spectacular sand dunes in Mongolia. They measure up to 800m high, 12km wide and approximately 100km long. The largest of the group are situated in the northwest corner of the desert.

Day 5: Khongryn Els - Bayanzag

This morning is free for you to continue your exploration of the Gobi Desert and the sand dunes. After lunch, travel by 4WD for approximately 3-4 hours to Bayanzag, more commonly known as the 'Flaming Cliffs'. This afternoon, visit the Gobi Dinosaurs Cemetery and explore the surrounding landscape. Your overnight stay here will be in a Ger camp near the Flaming Cliffs.



Destination Information

Bayanzag – Bayanzag is a traditional desert made up of peaks and canyons in a striking fiery red and orange sandstone. It is known worldwide for the number of dinosaur fossils found in the area. The first excavated was in 1922 by palaeontologist Roy Chapman Andrews.

Day 6: Bayanzag – Ongii

Spend the day travelling onwards to the banks of the Ongii River, a journey of approximately 4-5 hours, some of which is on jeep trails over dry plains where there are no direct roads. On arrival, check into your Ger camp close to the Ongii River and visit the ruins of two famed monasteries, the Barlim Khiid to the north and the Khutagt Khiid to the south. Combined they form the complex known as Ongiin Khiid Monastery.

Destination Information

Ongiin Khiid Monastery – Ongiin Khiid Monastery consists of two monasteries, located on the bend of the Ong River. The first monastery, Barlim Khiid, was built in 1810 on the north bank of the river. The second, Khutagt Khiid, was built in 1970 on the south bank and can only be accessed when the water level of the river is low or iced over. Once the largest monasteries and home to a thousand monks, it was destroyed in 1937. Two monks now call the ruins home, after a small temple was constructed in 2004.

Day 7: Ongii – Mt Khogno Khan

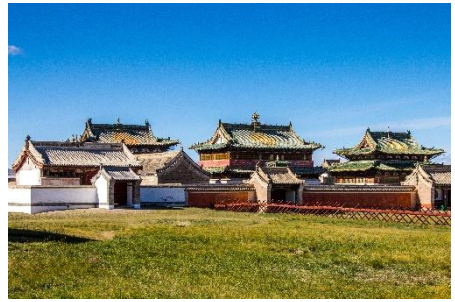
This morning, depart Ongii and drive approximately 6 hours to Mt Khogno Khan. Upon arrival, you will explore the remains of the 17th-century monastery, the Uvgun Khiids, located at the foot of the mountain. Here you will walk around 45 minutes up a dirt path to the ruins. The monastery offers views of the spectacular scenery. Enjoy some time to explore the monastery and its surroundings before proceeding to your Ger camp, located near the Mongol Sand Dune.

**Destination Information**

Uvgun Khiids Monastery – Uvgun Khiids monastery was built in 1660, after the existing monastery was destroyed by warring armies in 1640. The original ruins can be found along a designated path and its surroundings are part of the Khogno Khan Natural Reserve spread over 46,900 hectares.

Day 8: Mt Khongno Khan - Kharakhorin

Drive for approximately 2 hours on a fairly good road to the ancient capital of Kharkhorin, situated on the Orkhon River. Explore the ancient sites within Kharkhorin and the memorable Erdene Zuu Monastery. This site involves walking over rough, uneven surfaces. Stay overnight in a Ger camp.



Destination Information

Erdene Zuu Monastery – Erdene Zuu (Hundred Treasures) Monastery was built in the 16th Century and was the first Buddhist monastery in Mongolia. In 1792 it housed 62 temples and 10,000 lamas, and since 1990 it has again become an active monastery, retaining much of its former glory. Enclosed in an immense walled compound, the three temples within are dedicated to the three stages of Buddha's life: as a child, adolescent and adult. The main central temple is called the Zuu of Buddha and has statues of Buddha as a child.

Day 9: Kharakhorin – Tsenkher Jiguur Hot Springs

Enjoy the morning at leisure in your Ger camp. After lunch, drive 2-3 hours to Tsenkher Jiguur. Here, you will have free time to relax in the hot springs and take in the surrounding scenery. Stay overnight in a Ger camp.

Destination Information

Tsenkher Jiguur Hot Springs – Lounge in the volcanic hot springs of Tsenkher Jiguur surrounded by stunning alpine scenery.

Day 10: Tsenkher Jiguur Hot Springs – Great White Lake

Today, enjoy the stunning backdrop as you drive around 5 hours west, towards the serene Great White Lake (Terkhiin Tsagaan Nuur). Upon arrival, check into your Ger Camp for an overnight stay. The camp is located within one of the most beautiful areas of the famous Great White Lake and Khorgo Volcano. Take a short hike up to the crater of the volcano for wonderful views or walk along the lake shore where there are excellent opportunities for bird and wildlife spotting. Also visit Zayaiin Huree Monastery in Tsetserleg Town.



Arkhangay Province has a reputation for flies so please ensure you bring your own repellent with you today.

Destination Information

Great White Lake (Terkhiin Tsagaan Nuur) – Great White Lake is a fresh water lake which is certainly the highlight of Arkhangai Province. Surrounded by extinct and craterous volcanoes (part of the Tarvagatain Nuruu Range), the lake, bird life and mountains are protected within the 73,000-hectare Khorgo-Terkhiin Tsagaan Nuur National Park. There are wonderful hiking opportunities around the north-eastern side of the lake, including a hike to Khorgo Volcano (2,968m), about 900m above the lake.

Day 11: Great White Lake – Jargal Jiguur

This morning, enjoy a hike (approximately 3 hours) around the shores of the lake, which is home to a diverse variety of wildlife and birds. You will have the opportunity to take in the breathtaking scenery of this beautiful lake. After lunch, drive 2-3 hours to Jargal Jiguur, known as 'home of the yaks', due to many local families seen herding yaks. Upon arrival, check into your Ger camp and enjoy time at leisure, for example bathing in the hot springs found here.



Destination Information

Jargal Jiguur – Jargal Jiguur is well known for the Khunjil natural hot springs, averaging a temperature of 70 degrees all year round. The hot springs tend to be popular at night while gazing at the stars.

Day 12: Jargal Jiguur – Lake Khovsgol

Today is a long driving day as you depart Jargal Jiguur early this morning and travel around 6-7 hours through Môron to Lake Khovsgol, on mostly muddy roads. The first section of road is particularly steep and has breathtaking views of the surrounding plains and glacial peaks. There will be sections of road along the lakeshore that are very bumpy. Upon arrival, check in to your Ger camp on the eastern shore of the lake for a two-night stay. In the afternoon, take a walk to the forest and visit a reindeer breeding family, where you will get introduced to their way of life.

Destination Information

Lake Khovsgol – Known as the 'dark blue pearl', Lake Khovsgol is set against a backdrop of mountains, deep pine forests and completed by the sights of grazing horses and yaks. Located in the northernmost province, it is Mongolia's largest and deepest lake and is the largest tributary stream of Lake Baikal. Being the second largest freshwater lake in Asia at 1,645m above sea level, it freezes over from January until April or May.

Day 13: Lake Khovsgol

Due to the variety of activities offered at Lake Khovsgol, we allow all customers a choice in how they would like to spend their time here. Your National Escort will accompany you on a walk around the lake's shore and assist you in organising some of these suggested activities: a horse ride into the nearby mountains, renting a speedboat to see more of the lake, or taking a relaxing walk viewing the nearby forests and beautiful scenery. Please note that activities will be at your own expense.



Day 14: Lake Khovsgol – Ulaanbaatar

This morning, drive around 3 hours to Mörön airport and board your 1 ½ hour flight to Ulaanbaatar. Upon arrival, you will be transferred to your hotel for a 4-night stay. Spend the rest of the day at leisure.



Day 15: Ulaanbaatar

In the morning, drive to the horse racing field for the beginning of the Naadam Festival. After visiting Hui *Doloon Khudag* (Horse racing field) return to Ulaanbaatar city for Naadam Eve and visit Central Square where you can view the Naadam Mongol costumes on display. The rest of the day will be free for leisure.



Day 16: Ulaanbaatar – Naadam Festival

One of the special features you will encounter over the next 2 days is experiencing first-hand the annual Naadam Festival. The highlight of your journey begins as the group mix with locals and nomads alike to witness the Opening Ceremony of the Naadam Festival, at Central Stadium. Here you can see featured events that include wrestling, horseracing and archery. You will have the chance to view the procession of the athletes, officials and monks, as the first round of competition in the wrestling tournament begins.



Tickets to all arenas are allocated by local Government tourist authority in the weeks leading up to the opening ceremony; therefore, the exact programme for the festival cannot be given until during your trip. After the grand Opening Ceremony, the first round of wrestling and archery is held in the afternoon at Naadam Stadium. This evening you will see the Naadam Traditional Folk Gala Show, which includes the renowned 'throat singing'.

Please prepare your bag each day to contain everything you may need for the day – sun hat, sunscreen, drinking water and plenty of camera memory etc. at a minimum. It is usually hot at this time of year, and the seats are not under cover, so you will be exposed to the sun all day. Valuables must be kept in the hotel safe or under your clothes in a money belt as you will be walking through huge crowds on your way in and out of the stadium stands. Lunch during this time will usually be a boxed lunch organised by the hotel, so that you can enjoy it 'picnic style' without leaving the excitement of the festival.

Destination Information

Naadam Festival – The Naadam Festival is a local celebration of the Mongolian people and culture. The festival's origins can be traced to the Mongol Army with horseracing, wrestling and archery competitions favoured by the locals and visitors alike.

Day 17: Ulaanbaatar

Travel approximately 50km outside the city to enjoy the second day of the Naadam festival. A thrilling day unfolds as you to view the cross-country horseracing. Also known as 'tumnii ekh' (leader of ten thousand), this certainly is sought after amongst the younger competitors. Cheer along with the locals as the athletes compete and enthral in the carnival-like atmosphere. Boxed meals will be provided for lunch in the horse racing field today. Drive back to Ulaanbaatar city.

Day 18: Ulaanbaatar - Terelj National Park

This morning, travel approximately 2 hours to Terelj National Park, stopping en route to visit the Genghis Khan Statue. Spend the afternoon exploring the area, enjoying the alpine scenery and seeing Turtle Rock. From here, hike over steep and uneven ground to Aryabal Monastery and later enjoy a visit with a local nomadic family. Learn about their lifestyle including the preparation of dairy products. Sightseeing today involves around 2-3 hours on foot. Stay overnight at a Ger camp.



Destination Information

Genghis Khan Statue Complex – Located 54km east of Ulaanbaatar is the Genghis Khan Statue Complex. Standing 43m tall, the statue is of Genghis Khan sitting on a horse, and it is said to be pointed in the direction of his birthplace.

Terelj National Park – The scenery in Terelj National Park is completely different to the Gobi Desert landscape, as it is more reminiscent of the Alps in Europe. Terelj National Park is a picturesque place with high cliffs eroded into a wonderful landscape of granite 'tors'. Wind, rain, frost, ice and natural acids have created the bizarre shapes.

Day 19: Ulaanbaatar

Return to Ulaanbaatar and have a leisurely day in the city. Visit Bogd This evening, enjoy a traditional folklore performance and a farewell dinner.



Days 20-21: Depart Ulaanbaatar

Any time before your flight is at leisure. You will be transferred from your hotel to the airport, according to the departure time of your international flight. Depending on flight times you will return to Australia today or the following day.

Late check-out is not included in our China group tours. If you wish to book a late check-out for your final day in China, please contact our reservations department who can confirm additional pricing and make this arrangement for you, subject to availability at the hotel.

Mongolia & the Naadam Festival Travel Information

Visas

A Entry visas are required by all visitors to Mongolia. Wendy Wu Tours' Visa Department can assist you with the process of obtaining a visa. We will supply you with all paperwork and submit the visa application on your behalf. Please be advised that your passport must have at least six months validity left on it when you arrive back into Australia.

For the latest information on visa procedures, processing times and requirements, please kindly refer to our website <https://www.wendywutours.com.au/help-and-advice/passports-and-visas/>

Please note the visa procedures and requirements may change at any time. These changes are often made by the relevant embassy or consulate, Wendy Wu Tours acts as a third party and has no influence on the process of a visa.

Wendy Wu Tours does not accept responsibility for lost or undelivered items.

All information with regards to visas will be updated regularly on our website as we find visas process' are changing on regular basis.

Insurance

We strongly encourage all customers to take a copy of their travel insurance documents (especially relevant international contact numbers) with them while on tour. We advise that you check the inclusions and procedures for lodging claims prior to your departure. These documents should be stored separately from the originals.

Eating in Mongolia

The combination of vast barren plains and nomadic lifestyle has created a unique culinary tradition in Mongolia, which you will have the opportunity to experience on your tour. All meals (excluding drinks) are included in our Mongolian & the Naadam Festival group tour, from the groups' arrival until the groups' day of departure.

Food in Mongolia tends to be simple, as they have limited ingredients, such as mutton (used in a variety of ways), beef, potato, cucumber, tomato, onion, carrot and sheep's milk. People on restricted or vegetarian diets can be catered for on a limited basis with foods such as noodles, rice and steamed vegetables. Please contact us to discuss this if you are concerned.

We would suggest that you bring some staples or snacks to supplement this diet with you from Australia. Tea/coffee bags and noodles are generally available in all Ger camps. You may wish to bring some biscuits or energy bars if you would like but these can be purchased in Ulaanbaatar. There will be some days that meals may be served late due to the length of the drive that day – refer to the above itinerary to plan for this.

Accommodation

Your accommodation is selected for convenience of location, comfort or character. The group tour hotel in Ulaanbaatar has private western bathroom facilities, air conditioning, TV and a telephone. Plumbing and electricity supplies can be erratic and quite often the power in hotel rooms is turned off while guests are out of

the room. If you experience any difficulty, please speak to your National Escort/Local Guide. Rest assured that all hotels used by Wendy Wu Tours are regularly inspected by our staff and our partners to ensure that standards meet your needs. Please note that double bed requests can be made at time of booking but can't be guaranteed.

Hotels - Check-out time in Mongolia is 12:00. Please keep this in mind on the days when you are travelling between cities as it may result in a delay of access to your room or a change of itinerary to allow for this delay. Our office in Mongolia will inform the hotels of your expected arrival time, but occasional delays due to last night's guests checking out at midday are beyond our control.

Ger camps - While travelling outside Ulaanbaatar you will be staying in Ger camps. Gers are the traditional home of nomads across Mongolia. They are made from a wooden frame and layers of felt and canvas erected on a wooden platform. The interior is filled with warm fabrics and furs as well as ornate wooden furniture. Ideally suited to Mongolia's nomadic way of life and harsh weather, the Ger has been the most popular dwelling for hundreds of years. Gers are also known by the Russian name 'yurt'. Each Ger will consist of up to four single wooden beds, linen, and a stove for heating purposes, a thick blanket, one electrical socket and a low bearing table and chairs. Shower and toilet facilities will be shared in a separate area, hence a flashlight is needed.

The supply of electricity is limited, as is the supply of hot water. Showers are available, however the camp may have enough power to heat water for five or six people only, so the members of your group should keep this in mind and plan ahead for showers. It is recommended to advise staff at least an hour before you intend to shower as hot water will need to be boiled for you.

Cafes and communal areas are also located within the camp grounds. Most of the Ger camps we use will also have a laundry service available, at a small additional cost. Staying in a Ger will allow you to experience the most unique and intrinsic aspect of the nomadic life in Mongolia. Although they are not luxurious, they do offer comfortable accommodation while we travel through the most remote regions of the country.

See below images for examples of Ger camps (these may not be the exact camps your group stays at but are a good representation of what to expect):



Transport

There is more than 20,000km of road stretching across Mongolia. Only 1,600km of this distance is paved. In the countryside, you will be travelling across many different surfaces, from gravel highways to wide, open plains where the route is marked out by poles. The roads can be rough, and a level of discomfort can be expected.

In Ulaanbaatar, we use modern, air-conditioned coaches. Everywhere else we use sturdy 4WD vehicles, which best suit this terrain. Each 4WD vehicle will hold three passengers per vehicle and the National Escort will rotate from each vehicle to become the fourth passenger. They will drive in convoy and endeavour to stay within sight of each other throughout the day. Seatbelts are not compulsory by law in Mongolia and local people largely choose not to wear them. Wendy Wu Tours will ensure that the 4WD vehicles are fitted with seatbelts. Drivers

often use seat covers to make their vehicles more presentable. If they obstruct your access to seatbelts, please request that they be adjusted or removed. It is recommended that where seat belts are available customers must use them and remain seated at all times whilst the vehicle is moving. Please see your National Escort if you have any concerns.

Development in Mongolia

Although Mongolia is developing quickly, it still lacks the international standards of civil infrastructure and tourist facilities. Concepts of personal responsibility are also different to those in Australia. Consequently, tourist and public facilities may not uphold the same safety standards as in Australia; for example, you may see a hole in the road without a warning sign or safety barricade. All of our suppliers meet local safety standards as a minimum. We want you to have an enjoyable holiday so we ask that you take extra care, use your common sense, refer to notices and follow advice from your National Escort or Local Guides.

Wendy Wu Tours and our partners in Mongolia use our local knowledge to design our itineraries to provide the best paced sightseeing possible. However, we ask that you keep in mind that public holidays, road construction and weather conditions can create traffic congestion or interfere with the itinerary set out here. Your National Escort will do their utmost to avoid problems but cannot guarantee against delays, changes or – in rare cases – cancellations of sections of your itinerary.

Mongolia continues to amaze, fascinate and thrill our customers, many of whom have travelled to more and more areas of this wonderful region with us, year after year. We urge you to keep in mind all the rewards, as well as the challenges, of travelling in a developing country. Almost everything will be different to what you may be used to. A typical day of sightseeing may include breathtaking views, long hours of driving, the hospitality of the traditional nomadic Ger and a more basic level of accommodation. Travelling in Mongolia requires patience, a sense of humour and an adventurous attitude towards exploring a country that is unspoilt, remote and endlessly fascinating.

There is a low level of English spoken throughout Mongolia so the Local Guides or National Escort will be indispensable during your trip.

Souvenirs

We want to be able to give you an opportunity to buy souvenirs so we include some stops at workshops or factories, which demonstrates a craft or product unique to that region with pieces available to buy. We understand that souvenir hunting is not for everyone so we aim to take you to places, which hold local interest. We trust you will enjoy these opportunities to learn about local arts and crafts and understand their historical and cultural importance.

Group Size

Most of our groups consist of 10 travellers or more and will be accompanied by both a National Escort and local guides. There will usually be no more than 18 travellers in each group although you may encounter other Wendy Wu tour groups while you are travelling.

All our departures are guaranteed to operate with a minimum of 8 travellers booked (unless cancelled due to factors beyond our control). However, at our discretion we may operate departures with a smaller group size as we try to operate advertised departures wherever it is viable to do so. For groups with fewer than 10 travellers, departures will operate with local guides only.

Tipping Policy

Local tipping is customary in Asia. However, this can often lead to awkwardness in knowing when it is appropriate to tip and how much, as well as ensuring you have a suitable amount of change available at the time. For your convenience, with years of experiences in providing the best customer service, Wendy Wu Tours operates a kitty system on our Group Tours so your National Escort will look after this aspect of your trip for you. It also ensures that the amounts paid are reasonable for you but still fair for the local people. The amount is stated on each Group Tour page will be advised again on your final documentation. Tipping is in US Dollars and will be collected by your National Escort on arrival and distributed throughout the tour on your behalf. Any additional tipping on any of our tours is welcomed at your discretion. Further guidance for tipping contributions will be outlined in your final documentation.

Please refer to our website or brochure for detailed temperature charts.

Packing list and Climate

You will find a complete packing list and a helpful climate chart in the 'Suggested Packing List', which will be included in the pre-departure information link sent within your deposit documentation. Seasonal weather patterns can be quite unpredictable. Up to the minute information on worldwide weather can be found on www.weather.com

Luggage

All travellers are limited to two items of luggage each; a suitcase with a maximum weight of 15kg and one piece of hand luggage with a maximum weight of five kilograms. It is essential that your luggage is lockable. Please note that authorities will only allow bottles onto the aircraft if they have been checked in as main baggage. Bottles in hand luggage may be confiscated.

Exchanging Cash

It is highly recommended that extra care and attention is paid when exchanging money when travelling to cities outside of Ulaanbaatar. US Dollars are easily exchanged throughout Mongolia and other currencies such as Australian Dollars can generally be exchanged in hotels and airports provided notes are new and undamaged. We suggest exchanging your money before travelling to remote areas and smaller towns, as exchange facilities can be limited. Your National Escort will remind you to do this before departure.

Personal Expenses & Optional Tours

Personal Expense - You will need to take some extra money to cover drinks, laundry and souvenirs, plus any additional sightseeing that may be offered to you. Based on the advice of previous customers an approximate amount of AUD\$350AUD per person, per week should be sufficient; however, for those that can't resist a bargain or may wish to participate in all of the optional excursions, consider allocating a higher amount.

Optional Tours - May be offered in each city you visit during your tour. These are not included in the standard itinerary and will only be available if time permits and if seats are available. In your Final Documentation an Optional Excursion Sheet will be included outlining the activities available in each city and local cost associated. Please ensure you have additional funds available if you feel you may wish to participate in any extra activities. Each option will be arranged locally by your National Escort/Local Guide, participation and tipping for optional excursions is completely at your discretion.

Climbing Steps

Sightseeing at nearly all of the palaces, fortresses and some temples involves climbing quite a number of steps. These palaces were built to provide defense against potential invaders so nearly all of them stand on top of a hill, while the interiors have layers of narrow hallways and steps to slow down the advance of enemies once they were inside. The steps tend to be quite large, not level and sometimes without handrails. Buddhist temples or pagodas also tend to be built at an elevation, as this is the most auspicious position according to ancient beliefs. This means you sometimes need to walk from the bus park to the entrance, and/or need to climb some steps inside.

People with knee or hip injuries, who have poor balance or are otherwise unable to complete these activities independently should consider the suitability of this itinerary carefully.

Vaccinations and Your Health

We recommend that you contact either your GP or Travelvax (1300 360 164) for advice on vaccinations and travel health. Travelvax has a comprehensive website that you may also find useful www.travelvax.com.au

Before You Leave

We strongly recommend registering your travel plans with www.smartraveller.gov.au as in the event of an emergency, Australian Consular assistance will be more readily available. You can also access the Australian Government's travel advisory service for up to date information about your destination on the same website.

After your booking

Once you have booked with Wendy Wu Tours, you will receive a confirmation invoice followed by deposit documentation, which includes a visa application form (if applicable), and a help sheet. Your final documentation pack will be sent to you approximately 3-4 weeks prior to departure.

Travelling on an Active Paced Tour

We hope you are looking forward to what we are sure will be a trip of a lifetime. Before you embark on this adventure, we ask you to consider the points listed below that relate to our active paced tours. This will ensure you understand what is involved with an active paced tour and therefore help you decide if your chosen tour is right for you.

This is to ensure that your tour runs as smoothly as possible for you and your fellow tour members.

Please consider the following aspects of active paced tours prior to confirming your arrangements;

- ☐ While we believe that age is no barrier, please give special consideration to the fact that medical assistance and public infrastructure can be limited in these areas.
- ☐ There will be long periods of physical activity, including walking, climbing of stairs, in/out of boats. Tour participants who will travel with a cane/walking stick may come across difficulties. It is our experience that using a cane/walking stick in these areas where there are rough and uneven surfaces, stairs to climb and high altitudes, becomes difficult.
- ☐ Only limited meal options will be available. People with special dietary requirements should expect difficulties on these tours. Please understand that depending on the trip you are taking, you may be given very little or no meat.
- ☐ Your tour may include basic accommodation facilities including home stays, guest houses, truck stops and tented accommodation. This may mean, no or limited hot water, and no private bathroom facilities.
- ☐ There will be long periods of driving on often unsealed, rural and bumpy roads in vehicles ranging from tour coaches to local jeeps and canter vehicles.
- ☐ Altitude affects people in many different ways and a certain level of fitness is required in order to limit the effects. Please discuss how to manage altitude sickness with a health care professional.
- ☐ Overnight trains only have basic bedding in four berth compartments with limited or no ladder facilities to climb to the top bunk. You may be sharing with other tour members or locals.
- ☐ Some tours may have sightseeing en route to the next destination. Therefore, participation is required or you will need to remain with the coach until the rest of the group has finished touring.

National Escorts/ Local Guides will endeavor to provide rest stops in your itinerary where possible. Please be advised that some days may have a more physical programme than others.

If you are comfortable with the above-mentioned aspects of travelling on an active paced tour, we look forward to welcoming you on what is sure to be a unique and memorable experience.

However, if you have any hesitations please contact your valued travel agent or our reservations department to discuss the tour further or explore alternative options.

Last updated: October 2020