



ULTIMATE INDONESIA

Go Beyond Tour | 22 Days | Physical Level 2

Medan – Bukit Lawang – Berastagi – Lake Toba – Yogyakarta – Bromo – Surabaya – Moni –
Bajawa – Labuan Bajo (Komodo) – Bali

An epic journey across Indonesia, taking in highlights from Sumatra, Java and Flores in one full sweep, and ending in Bali. Travel from rainforest and traditional villages in Sumatra, through Java's cultural centres, volcanoes and historic temples, before continuing east to the remote islands of Flores and Komodo National Park, home to dramatic landscapes and the Komodo Dragon. The journey concludes in Bali, offering a complete introduction to Indonesia's most iconic regions.

- Go in search of orangutans in Sumatra's Gunung Leuser rainforest
- Explore Berastagi's highlands and admire Sipiso Piso Waterfall
- Cruise Lake Toba and visit Batak villages on Samosir Island
- Discover Java's highlights including Prambanan and Borobudur temples, and Mount Bromo
- Explore Flores' volcanic highlands and the Kelimutu crater lakes

TOUR MAP



ULTIMATE INDONESIA TOUR INCLUSIONS:

- Return international economy flights, taxes and current fuel surcharges (unless a land only option is selected)
- All accommodation
- Meals as stated
- All sightseeing and entrance fees
- All transportation and transfers
- English speaking National Escort (if your group is 10 or more passengers) or Local Guides
- Specialist advice from our experienced travel consultants

The only things you may have to pay for are personal expenditures e.g. drinks, optional excursions or shows, insurance of any kind, customary tipping, meals not included, early check-in or late check out and other items not specified on the itinerary.

GO BEYOND TOURS:

Venture off the beaten track to explore fascinating destinations away from the tourist trail. You will discover the local culture in depth and see sights rarely witnessed by other travellers. These tours take you away from the comforts of home but will reward you with the experiences of a lifetime. These tours include:

- Walking through classic sites
- Unique cultural experiences and encounters
- Off the beaten track destinations
- More evenings at leisure for independent exploration

PHYSICAL LEVEL 2:

All our tours feature a physical rating to help you select the right holiday for you. To travel on any of our tours requires unaided mobility and the ability to stroll around the sights.

‘Ultimate Indonesia’ is rated as a **physical level 2** tour. A good level of fitness is required as you need to be comfortable walking for 2-3 hours and covering longer distances. Travelling conditions may be more challenging in some areas.

- There will be periods of walking whilst sightseeing on steep and uneven ground, including a jungle trek in Sumatra
- You will be required to get on and off small boats, jeeps and horse carts without assistance
- There are some days of long driving on bumpy roads

Of course, our National Escorts and local guides will always endeavour to provide the highest level of service and assistance; however, they cannot be expected to cater for customers who are unfit to complete the itinerary. If you require any more information about the pace of our tours, please contact our reservations team who will be happy to answer your questions.

JOINING YOUR TOUR:

The tour is 22 days in duration including international flights.

Travellers booked on a ‘Land Only’ package, the price includes your arrival/departure airport transfers if arriving/departing on the start and conclusion date of your tour. Please advise your international flight times to our reservations team.

Join the tour on Day 1 in Jakarta and end the tour on Day 21 in Bali (Denpasar). Please refer to your final itinerary for more specific meeting instructions pertaining to your departure.

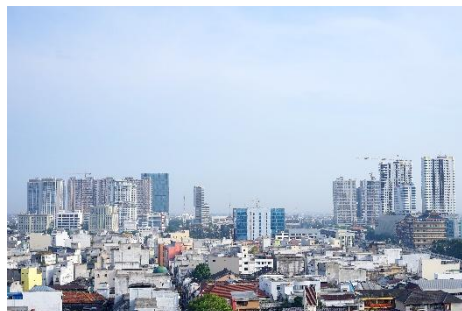
DETAILED ITINERARY

Day 1: Fly to Medan

Meals: D

Fly to Medan, the gateway to North Sumatra. You will be met at Medan's Kualanamu International Airport by your Local Guide or National Escort. Together with all other group members who may be arriving at a similar time, travel to your hotel and check in.

Any time before this evening's dinner and welcome briefing is at leisure to start your explorations.



Please note: Early check-in is not included and can be arranged at additional cost.

Destination Information

Medan – Located in North Sumatra, Medan is one of Indonesia's largest cities and a melting pot of Malay, Chinese, Indian and Batak cultures. Often used as the gateway to Sumatra, the city has a mix of colonial-era architecture, busy local markets and colourful temples and mosques. Medan is also well known for its food, with influences from across the region creating one of Indonesia's most varied street food scenes.

Day 2: Medan – Bukit Lawang

Meals: B, L

Explore local life in Medan on a motorised becak (rickshaw) tour, visiting the famous Deli Tua Market where stalls sell fresh fruit, vegetables, fish and local snacks.

Continue to a local home industry to see how traditional snacks are made. Later, drive approximately 3 hours to Bukit Lawang, passing rural villages and vast palm oil plantations along the way.



Destination Information

Deli Tua Market - Deli Tua Market is a traditional local market on the outskirts of Medan, known for its lively atmosphere and importance to surrounding village life. Local communities come to buy and sell fresh produce, fish, spices and household goods, giving an insight into daily life in North Sumatra.

Day 3: Bukit Lawang

Meals: B, D

Rise early this morning for a guided jungle trek through one of Southeast Asia's most important rainforest ecosystems. Walk beneath Gunung Leuser National Park's dense jungle canopy in search of wildlife including orangutans, gibbons, Thomas's leaf monkeys, hornbills and macaques, while your guide introduces the plants and wildlife of the rainforest.



Later, take part in a hands-on cooking class, learning how to prepare traditional North Sumatran dishes.

Please note that wildlife sightings cannot be guaranteed.

Destination Information

Gunung Leuser National Park - Gunung Leuser National Park is one of Indonesia's most important rainforest areas and part of the UNESCO-listed Tropical Rainforest Heritage of Sumatra. Covering vast stretches of dense jungle, mountains and rivers, it is one of the last remaining habitats of critically endangered Sumatran wildlife, including orangutans, gibbons and hornbills

Day 4: Bukit Lawang - Berastagi

Meals: B, L

Continue to Berastagi (approx. 5 hours away) visiting a traditional Batak village to see the distinctive wooden communal houses and learn about the customs and culture of North Sumatra's Batak communities.

**Destination Information**

Berastagi — Berastagi is a small highland town located between two active volcanoes and surrounded by fertile farmland. Known for its cool climate, it is a popular stop for fresh produce markets selling tropical fruits such as durian, passionfruit and salak. The area is also home to nearby Batak villages, where traditional wooden houses and local customs offer insight into the region's cultural heritage.

Day 5: Lake Toba

Meals: B, L

Travel from Berastagi to Parapat, passing through mountain scenery with stops at a traditional Batak village and Sipiso Piso Waterfall (approx. 1.5 hours' drive), one of Indonesia's tallest at 120m. Please note that the pathways and main viewing platforms are flat and fully accessible, and you can enjoy panoramic views of both the waterfall and Lake Toba from here.



Then, drive approximately 2.5 hours to Parapat Harbour for a short ferry crossing to Samosir Island on Lake Toba.

Destination Information

Sipiso Piso Waterfall – Sipiso Piso Waterfall is one of the tallest in Indonesia, dropping around 120 metres into a deep canyon on the northern edge of Lake Toba. Fed by an underground river, it plunges dramatically through a steep valley surrounded by forested hills and volcanic landscapes. A viewpoint above the falls offers wide views across Lake Toba, making it one of the most striking natural stops in North Sumatra.

Lake Toba – The largest volcanic lake in the world, Lake Toba was formed by a massive supervolcanic eruption thousands of years ago. It sits within a vast caldera surrounded by forested hills and traditional Batak villages. In the centre lies Samosir Island, adding to the lake's unique landscape.

Day 6: Lake Toba

Meals: B, L

Explore Samosir Island by boat, visiting traditional Batak Toba villages along the shore. Stop at Ambarita to see the historic stone chairs and tables once used for Siallagan royal gatherings, then continue to Tomok to visit the royal tomb of the Sidabutar kings.

Time permitting, you may also visit a local weaving village and other cultural sites before returning to your hotel.

**Destination Information**

Ambarita & Tomok – Ambarita and Tomok are traditional Batak Toba villages on Lake Toba's shores. Both offer insight into local history and culture, with Ambarita known for its stone chairs and table once used for village council meetings during the time of the Siallagan kings, and Tomok home to the royal tomb of the Sidabutar kings with its distinctive carved stone monuments. Together, they provide a clear picture of Batak heritage and long-standing traditions on the island.

Day 7: Lake Toba – Yogyakarta

Meals: B, D

Return to mainland Sumatra by ferry from Samosir Island, then transfer to Kualanamu International Airport for your flight to Yogyakarta.

On arrival at Yogyakarta International Airport, you will be met and transferred to your hotel.

**Destination Information**

Yogyakarta: Often pronounced (and spelt) “Jogjakarta”, Yogyakarta is central to Java’s heritage, with traditional life and contemporary colliding in the large urban centre. The metropolitan area is full of cultural attractions, with plenty of coffee shops, street art and galleries.

Day 8: Explore Yogyakarta

Meals: B, L

After breakfast, explore Yogyakarta, one of Indonesia’s cultural capitals. Start with a traditional becak ride through the city’s historic heart, stopping at Alun-Alun Kidul (South Square) and Taman Sari, the former royal water palace, and the Sultan’s Palace (Keraton).

In the afternoon, head to Prambanan Temple, Indonesia’s largest and most breathtaking Hindu temple complex. Marvel at its towering spires, intricate stone carvings, and the legends woven into its ancient walls.

**Destination Information**

Alun-Alun Kidul (South Square) and Taman Sari: Alun-Alun Kidul is a vibrant open space where locals and visitors alike come to relax, enjoy food stalls, and experience Yogyakarta’s lively atmosphere. Just a short walk away, Taman Sari is a serene historical site that was once a royal garden, featuring intricate water palace structures and peaceful ponds. Together, they offer a blend of vibrant street life and quiet historical beauty.

Sultan’s Palace (Keraton): The Sultan’s Palace, or Keraton, is the heart of Yogyakarta’s royal heritage, a majestic complex that has stood since the 18th century. Its ornate architecture and tranquil courtyards are a testament to the rich cultural traditions of the Javanese Sultanate. Visitors can explore its museum, which showcases royal artifacts and gives insight into the life and customs of the Yogyakarta royal family.

Prambanan Temple: Prambanan Temple is a UNESCO World Heritage site and one of Indonesia’s most stunning ancient wonders. This towering complex of Hindu temples, with intricately carved reliefs and imposing spires, stands as a testament to the artistry and devotion of the 9th century. The site is a must-see for anyone interested in history, culture, and breathtaking architecture.

Day 9: Candirejo Village & Borobudur

Meals: B, L

Today, explore the charm of Candirejo Village and the awe-inspiring Borobudur Temple.

Start with a peaceful andong (horse cart) ride around Candirejo, where you'll discover Javanese village life, from farming practices to local traditions. If you're lucky, you might even get to try fresh fruit from the trees in season.



Then, visit Borobudur, the largest Buddhist temple in the world. Dating back to the 9th century, this UNESCO site is filled with stunning relief panels and Buddha statues, which you can admire as you experience the temple's beauty up close.

Please note that although climbing to the top of the site may be possible, numbers are strictly limited so this is not guaranteed.

Destination Information

Candirejo Village: Candirejo Village is a charming rural area that offers a glimpse into traditional Javanese life. Here, you can take a peaceful horse cart ride through lush landscapes, seeing local farming practices and the community's everyday routines. The village's warm atmosphere and picturesque setting make it a perfect escape from the bustle of the city.

Borobudur Temple: Borobudur Temple is a breathtaking ancient Buddhist monument, renowned as one of the world's largest and most impressive temples. Dating back to the 9th century, the temple is adorned with detailed relief panels and statues that tell stories of Buddha's life. This region is a gorgeous landscape of impossibly green rice fields and soaring volcanic peaks and is locally known as the Garden of Java.

Day 10: Yogyakarta - Bromo

Meals: B, L

Transfer from your hotel in Yogyakarta to catch the train to Mojokerto (approx. 4.5 hours). On arrival, continue by road via Probolinggo towards Mount Bromo, and check-into your lodge.

Please note that a lunch box will be provided today.

Please note, an overnight bag is required during your stay at the lodge. We strongly advise to pack any essentials including any medication if required and warm clothing for early morning Mt Bromo sunrise.



Destination Information

Mount Bromo: One of Indonesia's most breathtaking sights, Mount Bromo stands at 2,329m and is surrounded by the peaks of Kursi and Batok, with Semeru in the distance. In the middle of a sea of volcanic sand, these mountains are part of the Bromo Tengger Semeru National Park, an area of 800 sq. km.

Day 11: Bromo - Malang - Sarabaya

Meals: B, L

This morning, you will have a very early start with a Jeep ride to the viewpoint, where you'll watch the stunning golden sunrise over Bromo. Afterwards, drive to the Sea of Sand (Pasir Berbisik) and reach the parking area for Mt. Bromo. From here, you can admire the views and feel as if you're walking on the Moon's surface. After visiting the sea of sand, return to the hotel for breakfast.



Please note, Mt. Bromo is an active volcano, and while we cannot guarantee access to the crater, you will still be able to visit the viewpoint, except in the unlikely event of a major eruption. You will be informed about the crater's status upon receiving your entrance ticket.

After breakfast, continue to Malang, a charming city set in the cool hills and known for its laid-back atmosphere and youthful energy thanks to its large student population. On arrival, explore vibrant Jodipan, often called the most colourful town in Indonesia, where every corner bursts with bright colours and creative designs, from alleyways to rooftops, before continuing to Surabaya.

Destination Information

Malang: Malang is pleasant city in East Java, where you can wander through charming streets and enjoy a slower pace of life. One of its most vibrant spots is Jodipan, a neighbourhood which has been transformed into a canvas of colourful murals and artwork.

Surabaya: Surabaya is a dynamic coastal city in East Java, blending modern development with a rich historical heritage. As Indonesia's second-largest city, it offers lively streets, bustling markets, and a vibrant culinary scene.

Day 12: Surabaya & Batik Painting

Meals: B

Explore Surabaya's historic heart on a guided tour, discovering landmarks that reflect the city's rich trading past, colonial heritage and role in Indonesia's journey to independence.

Continue to a local batik workshop, where you will gain insight into this centuries-old craft before trying your hand at batik painting under the guidance of skilled artisans.

**Destination Information**

Batik Workshop: Batik is a traditional craft from Indonesia that uses wax and dye to produce detailed patterns on fabric. The technique involves drawing designs in wax before the cloth is dyed, creating distinctive motifs that are an important part of Indonesian cultural heritage.

Day 13: Surabaya – Moni

Meals: B

Transfer from your hotel in Surabaya to Juanda International Airport for your onward flight to Ende via Kupang.

On arrival at H. Hasan Aroeboesman Airport in Ende, transfer to your hotel in Moni.

**Destination Information**

Moni: Moni is a small town in Ende Regency on the southern slopes of Mount Kelimutu. The area lies in a river valley with terraced rice fields and a handful of guesthouses and local warungs, and is also a starting point for short walks to nearby waterfalls and hot springs.

Day 14: Mount Kelimutu

Meals: B, L

This morning, set off early from Moni and ascend into the highlands of Kelimutu National Park. A short drive up the mountain is followed by a gentle uphill walk to the viewpoints, where you will witness the striking tri-coloured crater lakes.

Continue to Wologai Village, one of the best-preserved traditional villages in the Ende region, known for its distinctive Lionesse-style houses and strong cultural traditions.

**Destination Information**

Mount Kelimutu: Mount Kelimutu is a volcanic mountain in central Flores, located within Kelimutu National Park near the town of Moni. It is best known for its three summit crater lakes, which frequently change colour due to variations in mineral content and volcanic gas activity. The lakes sit in separate craters close together at the top of the volcano, accessible by road to a viewpoint area followed by a short walk to the summit.

Day 15: Moni - Bajawa

Meals: B, L

Travel from Moni to Bajawa, journeying through winding mountain roads and ever-changing scenery of highland villages, dense forests, volcanic landscapes and traditional churches. Today's drive takes approximately 6 hours, with stops along the way.

As you descend towards the southern coast and then climb back into Flores' cooler central highlands, arrive in Bajawa, a region known for its dramatic volcanic scenery and surrounding traditional Ngada villages.



Please note that the hotel in Bajawa is simple and offers basic facilities. Due to Bajawa's cool mountain climate, most hotels do not have air conditioning. Occasional electricity outages may also occur, which is a normal part of staying in this remote highland area.

Destination Information

Bajawa: Bajawa is a small highland town in central Flores and the main centre of the Ngada people. Unlike coastal towns on the island, Bajawa is defined by its volcanic landscape, with Mount Inerie dominating the skyline and shaping daily life in the surrounding villages. The area is best known for its traditional Ngada settlements, where megalithic sites and distinctive cone-shaped houses reflect long-standing ancestral traditions that are still actively maintained today.

Day 16: Bajawa

Meals: B, L, D

Explore the Ngada countryside around Bajawa, beginning with a drive into the highlands to Tololela Village, known for its traditional Ngada houses, ancestral stone megaliths and strong preservation of local customs, with views across the surrounding volcanic landscape.



Continue through other traditional villages including Luba and Bena, one of Flores' best-known Ngada settlements, where distinctive clan houses and megalithic sites reflect centuries-old cultural traditions. Later, relax at the natural Soa Hot Springs before returning to your hotel.

Destination Information

Ngada Villages – Home to the Ngada people, these villages are known for their distinctive cone-shaped houses arranged around stone megaliths, which reflect ancestral beliefs and long-standing social structures. Many of the villages are still actively inhabited and maintain traditional customs, ceremonies and community life alongside modern influences.

Soa Hot Springs – Set in a quiet rural area, the warm mineral pools of Soa are formed by volcanic activity beneath the region and are often used by locals for relaxation and bathing.

Day 17: Labuan Bajo

Meals: B, D

After breakfast, transfer to the airport for your flight to Labuan Bajo, the gateway to the Komodo Islands.

On arrival, check into your hotel and enjoy time at leisure before dinner.

**Destination Information**

Labuan Bajo – Located on the western tip of Flores Island, Labuan Bajo serves as the main entry point into the Komodo National Park, one of the country's most famous natural attractions. The town itself offers a laid-back atmosphere with a busy working harbour.

Day 18: Komodo Dragons

Meals: B, L

After breakfast, transfer to the harbour, where you'll board a speedboat for an exciting day trip to Komodo National Park.

Marvel at Pink Beach, known for its unique pink sand, created by the mix of white sand and red coral fragments. Next, head to Komodo Island, home to the famous Komodo dragons. Embark on a guided trek to see these incredible creatures in their natural habitat, as well as the beautiful landscapes of the island.



From Komodo Island, continue to other scenic spots within the park. A picnic-style lunch is provided today while travelling between islands.

Please note that wildlife sightings cannot be guaranteed.

Destination Information

Pink Beach: One of the most unique and stunning beaches in Indonesia, Pink Beach gets its name from the soft pink hue of the sand, created by a mixture of white sand and local red-coloured coral crushed over thousands of years.

Komodo Island: Located in the heart of Indonesia's Lesser Sunda Islands, Komodo Island is famous for being home to the Komodo dragon, the world's largest lizard. Despite its small size, the island is also home to over 2,000 species of plant and animals, many of which are found nowhere else in the world.

Day 19: Komodo National Park

Meals: B, L

Transfer to the harbour and embark on another adventure around Komodo National Park.

Your first stop today will be Rinca Island, famous for its population of Komodo dragons. Accompanied by a local guide, you'll embark on a trek to see these ancient creatures in their natural environment. Rinca offers stunning views of the surrounding waters and is an excellent spot for wildlife sightings.



Next, head to Kelor Island, known for its scenic beauty. The island's lush greenery and pristine beaches make it an ideal spot for a leisurely swim, snorkeling, or simply relaxing by the water. Finally, visit Manjarite, a hidden gem known for its crystal-clear waters and vibrant coral reefs.

A picnic-style lunch is provided today while travelling between islands.

Please note that wildlife sightings cannot be guaranteed.

Destination Information

Rinca Island: Rinca Island is one of the three main islands of the Komodo National Park, with Padar Island and Komodo Island itself making up the other two. Featuring stunning rolling hills, savannah-like grasslands, and several small beaches, Rinca Island covers 123 square miles and is even home to a tiny fishing village.

Day 20: Labuan Bajo – Bali

Meals: B, D

Transfer from your hotel in Labuan Bajo to the airport for your flight to Bali.

On arrival, check-into your hotel and enjoy time at leisure to relax or explore this tropical paradise at your own pace before our farewell dinner.



Destination Information

Bali: Known as the "Island of the Gods," Bali is a lush, green island famous for its emerald rice terraces, volcanic mountains, and a deeply spiritual Hindu culture that fills the air with the scent of incense and flower offerings. From the world-class surf breaks of the south to the artistic heart of Ubud, the island offers visitors vibrant nightlife, ancient cliffside temples, and serene yoga retreats.

Days 21-22: Departure

Meals: B

Transfer from your hotel to Ngurah Rai International Airport for your flight back to Australia, arriving the following day.

Please note: Late check-out is not included and can be arranged at additional cost. Additional nights or Bali short stays can also be arranged.



ULTIMATE INDONESIA - TRAVEL INFORMATION

VISAS:

The cost of an Indonesian visa is not included, as the easiest and most commonly used application method is a Visa on Arrival (VOA).

The 30-day visa on arrival (VOA) costs approximately 500,000 Indonesian rupiah (approximately AUD50), plus a small service fee of approximately 13,500 Indonesian rupiah (approximately AUD1.06), payable in cash or by card. Alternatively, if you wish to arrange this prior to departure, it is also possible to apply for an electronic visa on arrival (EVOA) up to 14 days before you travel on the following website: <https://evisa.imigrasi.go.id/> although some travellers have occasionally reported issues with the online process. We therefore recommend the Visa on Arrival option as the most straightforward method.

Please note that the Bali tourist levy is included in the cost of your holiday and does not need to be paid separately.

Your passport must have an expiry at least 6 months after the date you arrive and at least 2 blank pages. You will be denied entry if your passport does not meet these requirements.

This information is based on passengers holding a full Australian passport. If you hold any other passport, please contact us.

Indonesia Entry Requirement: A digital arrival card will need to be completed and can be done within 3 days of entering. You can complete the digital version here: <https://allindonesia.imigrasi.go.id/>

INSURANCE:

It is a condition of your booking that you are insured for the duration of your trip. We recommend comprehensive travel insurance to cover cancellation, medical requirements, luggage, repatriations and additional expenses. At a minimum, the policy is required to cover medical requirements including medical evacuations / repatriations. The choice of insurer is yours.

We strongly suggest you purchase insurance at the time you pay your deposit. This is because cancellation fees and charges are payable from that time. We may request you to provide evidence that you have taken out and paid for a policy to comply with this condition. If you fail to provide a certificate of currency of insurance within a reasonable time after our request, then this will be deemed a cancellation by you and standard cancellation fees will apply.

EATING IN SOUTHEAST ASIA:

Southeast Asia is home to an incredibly rich food history. The local cuisine is known for its intense flavours, spices, and some of the freshest ingredients you can find. In general, meals include either rice or noodles and are packed full of flavour. Lemongrass, ginger, lime leaves, coriander, fish sauce, and soy sauce are used in most local dishes. Whilst Southeast Asian food has a reputation for being hot and spicy, each region has its own distinct characteristics. Indonesia, for example, is known for its bold and diverse flavours, with influences from Indian, Chinese, and Dutch cuisines. Signature ingredients such as galangal, tamarind, and shrimp paste feature prominently in dishes like nasi goreng (fried rice), rendang (slow-cooked spiced beef), and gado-gado (vegetable salad with peanut sauce).

Your itinerary has been carefully crafted to introduce you to a range of local dishes, and we hope that you enjoy the culinary adventure ahead. All meals (excluding drinks) are included in our fully inclusive group tours from dinner on the day of your group's arrival until breakfast on your day of departure. When dining in Southeast Asia, although some restaurants have adopted a Western approach to dining, expect some to follow the traditional communal style of eating. Typically, this will mean each diner has their own small bowl and may serve themselves from a variety of shared dishes. At some local restaurants, appetizers and main courses might be served when they are ready instead of following a particular order.

Determining when it's appropriate to use chopsticks, forks, or spoons can be challenging for some travellers, even other Asians, as each country has different customs. In Indonesia, meals are traditionally eaten with a spoon and fork, with the spoon being the primary utensil and the fork used to help push food onto the spoon. In some regions, particularly in more traditional settings, eating with hands is common, especially when enjoying dishes like nasi padang. Typically, the Indonesian eat most rice based dishes with their right hand and sit on a bamboo mat at a low table.

GROUP SIZE:

Our groups will be accompanied by a National Escort. There will usually be no more than 18 travellers in each group although you may encounter other Wendy Wu tour groups while you are travelling.

All our departures are guaranteed to operate with a minimum of 8 travellers booked (unless cancelled due to factors beyond our control). However, at our discretion we may operate departures with a smaller group size as we try to operate advertised departures wherever it is viable to do so. For groups with fewer than 10 travellers, departures will operate with local guides, instead of a National Escort.

ACCOMMODATION:

Your accommodation is selected for convenience of location, comfort or character, and can range from a business hotel in one city to a family-run guesthouse in a smaller town. In more remote areas, accommodation may be of a lower standard and may not have all Western amenities.

Hotels on our tours are generally rated as local three to four-star standard, but please note that there is no international classification system for hotels and differences in facilities and quality do exist between Australia and Southeast Asia. All group tour hotels have private western bathroom facilities, air conditioning, TV and telephone. Plumbing and electricity supplies can be erratic and quite often the power in hotel rooms is turned off while guests are out of the room. If you experience any difficulty, please speak to your National Escort/Local Guide.

PORTERAGE:

Please be aware that portorage is not included on our tours in Southeast Asia. You will therefore need to be able to handle your own luggage within the hotel and when using transportation like trains and coaches.

LUGGAGE:

All travellers are limited to two items of luggage each: a suitcase with a maximum weight of 20kg and one piece of hand luggage with a maximum weight of 5kg. It is essential that your luggage is lockable.

TRANSPORT:

Coaches: Coaches with air conditioning are used on our group tours for city sightseeing, countryside excursions and longer transfers where necessary. However, in Indonesia – where roads are often narrow or steep – smaller vans or minibuses are frequently required. Depending on group size, in areas where large coaches cannot operate, the group may be split into separate vehicles. Roads in Southeast Asia have generally improved over recent years, but traffic and/or weather conditions may significantly extend driving times. Road construction work usually covers an enormous section of road - not just one or two kilometres as you may be used to. For this reason, the timings listed in the itinerary are approximations only.

Planes: Internal flights are based on economy class, with reputable airlines.

TIPPING POLICY:

Tipping while on holiday is common in most parts of the world and Southeast Asia is no exception. However, it is not always clear who it is appropriate to tip and how much. Furthermore, travellers may not have the right amounts of cash available at the right time. To avoid any inconvenience Wendy Wu Tours operates a tipping policy where a stated amount is given to your national escort at the beginning of your tour and tips are disbursed to local guides and drivers throughout your tour. The amount is designed to be at a reasonable level for travellers while being fair to the local people and includes a gratuity for the national escort.

If you are travelling in a smaller group with local guides only, then tipping is paid at each destination. To be fair to the guides we ask for slightly higher amounts per traveller with small groups.

We generally find that most customers appreciate the convenience of our tipping policy but we do recognize that it may not suit everyone. However, as this is a group tour we ask that everyone follows the same protocol to be fair to other group members and to ensure smooth operation of your tour.

DEVELOPMENT IN SOUTHEAST ASIA:

Although Southeast Asia is developing quickly, it still lacks the international standards of civil infrastructure and tourist facilities. Concepts of personal responsibility are also different to those in Australia. Consequently, tourist and public facilities may not uphold the same safety standards as in Australia; for example, you may see a hole in the road without a warning sign or safety barricade. All our suppliers meet local safety standards as a minimum. We want you to have an enjoyable holiday, so we ask that you take extra care, use your common sense, refer to notices and follow advice from your guide.

SOUVENIRS:

We want to be able to give you an opportunity to buy souvenirs, so we include some stops at museums or exhibitions which demonstrate a craft or product unique to that region with pieces available to buy. We understand that souvenir hunting is not for everyone, so we aim to take you to places, which hold local interest. We trust you will enjoy these opportunities to learn about local arts and crafts and understand their historical and cultural importance.

VACCINATIONS AND YOUR HEALTH:

We recommend that you contact either your GP or Travelvax (1300 360 164) for advice on vaccinations and travel health. Travelvax has a comprehensive website that you may also find useful www.travelvax.com.au

ITINERARY CHANGES:

It is our intention to adhere to the day-to-day itinerary as printed; however, the order of events or sightseeing may change as we look to improve our tours or as local conditions dictate; in these circumstances, we will make the best possible arrangements whilst maintaining the integrity of your trip.

BEFORE YOU LEAVE:

We strongly recommend registering your travel plans with www.smartraveller.gov.au as in the event of an emergency, Australian Consular assistance will be more readily available. You can also access the Australian Government's travel advisory service for up to date information about your destination on the same website.

AFTER YOUR BOOKING:

Once you have booked with Wendy Wu Tours, you will receive a confirmation invoice including a visa application form (if applicable), and a help sheet. Your final documentation pack will be sent to you approximately 2-3 weeks before departure.

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