

china

Winter Specials

2011/12



Wendy Wu Tours[®]
Experience a Different *World*[®]

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THE WENDY WU TOURS PHILOSOPHY

Our philosophy is to provide popular, comfortable and excellent-value tours to remote and exotic destinations. Our aim is to offer fully inclusive tours with the best price, best inclusions and first-class personalised service.

WHAT'S INCLUDED IN YOUR WENDY WU TOURS GROUP TOUR

- Return international economy airfares
- Australia and China departure taxes
- Domestic airport and land taxes
- All meals (from group's arrival) and accommodation
- All transportation, daily tours and entrance fees to scenic attractions
- English-speaking local guides in most cities and a National Escort accompanying you throughout your tour (based on a minimum of 10 passengers)
- Chinese Visa for Australian passport holders
- Current airline fuel surcharge (see Booking Conditions on page 10)
- Tipping (see Booking Conditions on page 10)
- A Wendy Wu Tours travel wallet

EXCLUSIONS

- Personal expenditure such as all drinks (including during meal times), laundry service, souvenirs and telephone calls
- Taxes, accommodation and meals in country of transit if required
- Insurance of any kind
- Land only package excludes visa fees and return airport transfers
- Arrival/departure transfers if not travelling on group flights
- Early/late check-in/-out not guaranteed; if requested it is at an additional cost

IMPORTANT NOTICE ON BOOKING CONDITIONS

Details of important consumer Booking Conditions and operators' responsibilities relating to all holiday and travel packages booked through Wendy Wu Tours are outlined on page 10 of this brochure.



BEFORE YOU MAKE YOUR BOOKING

The information contained in this brochure was correct at the time of printing; however, changes outside of our control may have occurred since then. Please refer to the Booking Conditions on page 10 of this brochure. Please check with Wendy Wu Tours or your travel agent to determine whether any changes have occurred to your selected tour.

introduction

China is a land unlike any other offering endless opportunities to the enthusiastic traveller. There is such diversity in its cities, people and landscapes and, with a history spanning over 5,000 years, it will surely leave a lasting impression. Wendy Wu Tours aims to offer a selection of tour programmes to suit every traveller; various city combinations, a range of durations and many included sights. We endeavour to provide access to all aspects of China's beauty as well as covering popular attractions such as the Great Wall and the Forbidden City in Beijing, the Terracotta Warriors in Xian, the cosmopolitan city of Shanghai and the stunning natural beauty found in Yunnan Province.

In this 2011/12 Winter Specials brochure, we have selected four of our most popular programmes that will allow you to discover China during winter. Join us on a Wendy Wu tour in China – the holiday of a lifetime.

GROUP TOUR INCLUSIONS

The selection of group tours featured in this Winter Specials brochure include the following:

International airfares, all transportation in China, accommodation, all meals, entrance fees, English-speaking guides and daily tours, taxes and charges, Australia and China departure taxes and visa fees for Australian passport holders.

TOUR GRADING

The four programmes that we have selected for this Winter Specials brochure are not strenuous, however you will encounter extensive sightseeing on foot. These tours visit the mainstream tourist attractions.

CHINA IN WINTER

There are many good reasons to visit China during its winter. First of all, you will avoid the crowds of tourists that are generally associated with the peak periods of spring and autumn. Imagine visiting attractions like Tiananmen Square and the Forbidden City completely relaxed in a calm and peaceful atmosphere. Picture the Great Wall spreading out in front of you with very few people to distract your views.

Another reason is the crisp and clear weather that you will find only in winter. The haziness sometimes associated with China's major cities is much lower in winter than in other seasons, so chances are you may have the opportunity to view the breathtaking scenery against a clear blue sky. You may also be lucky enough to catch the occasional snowfall in Beijing, which turns the city into a true 'winter wonderland'.

CLIMATE

	NOV	DEC	JAN	FEB	MAR
Beijing	4°C	-2°C	-4°C	-2°C	5°C
Chengdu	11°C	7°C	6°C	7°C	12°C
Guilin	15°C	10°C	8°C	9°C	13°C
Shanghai	7°C	4°C	5°C	8°C	13°C
Xian	6°C	1°C	-1°C	3°C	8°C

Due to the unpredictable climate changes around the world we strongly recommend you check the current weather at your destination prior to departing in order to pack accordingly.

ENTRY REQUIREMENTS

Passports must be valid for six months beyond the length of stay. Visas are required for Australian travellers, the price of which is already included in the fully inclusive price of all group tours for Australian passport holders (providing all applications are received by Wendy Wu Tours within the required visa processing time frame).



china impressions

8 days

FROM \$2,020 PER PERSON TWIN SHARE - 8 DAYS - FULLY INCLUSIVE FROM SYDNEY, MELBOURNE AND BRISBANE WITH CHINA SOUTHERN AIRLINES

From price includes: Tour Cost \$1,748, CZ Airlines Fuel Surcharge \$225 and Tipping \$47 (subject to change)

China Impressions offers incredible value and is especially designed for those who are short of time, yet still wish to experience the highlights of China in one compact programme.

DAY 1: AUSTRALIA TO BEIJING

Fly with China Southern Airlines to Beijing for a three-night stay.

DAY 2: BEIJING

Today we stroll through the famous Tiananmen Square past Chairman Mao's Mausoleum and explore the Forbidden City. This afternoon we visit the 15th-century Temple of Heaven. This evening we sample the local delicacy of 'Peking Duck'.

DAY 3: BEIJING

An often quoted saying in Beijing goes 'you have not been to China until you have climbed the Great Wall'. Walk along the wall this morning, followed by a visit to the exquisite Summer Palace.

DAY 4: BEIJING TO XIAN

Fly to Xian where we will visit the ancient City Wall. This evening we feast on a traditional Shui Jiao Dumpling dinner, whilst enjoying a performance of music and dance from the Tang Dynasty.

DAY 5: XIAN TO SHANGHAI

Visit one of the most important archaeological discoveries of the 20th Century, the Terracotta Warriors. Later we fly to Shanghai and enjoy a dinner of traditional Shanghai cuisine.

DAY 6: SHANGHAI

Today we explore this exciting city, visiting the Yu Gardens and the Old Town. Enjoy a stroll along the famous Bund and visit the Pudong and Xintiandi areas. As our farewell celebration this evening, we enjoy a cruise along the stunning Huangpu River.

DAY 7: DEPART SHANGHAI

This morning is free at our leisure before we transfer to Shanghai airport to board our overnight flight to Australia.

DAY 8: ARRIVE AUSTRALIA

Arrive home this morning.

price guide

8 Days, Fully Inclusive Twin Share

From \$2,020 per person - Departing Sydney, Melbourne and Brisbane with China Southern Airlines

Adelaide and Perth passengers flying with China Southern Airlines will need to make their own way to Sydney or Melbourne to join the tour

From \$2,579 per person - Departing Sydney, Melbourne, Brisbane, Adelaide and Perth with Singapore Airlines
Single Hotel Supplement - From \$170

Land Only (Beijing to Shanghai) - From \$1,271 (includes tipping)

departures

Tour Code	Depart Australia	Arrive Australia	CZ Twin Share Price	SQ Twin Share Price
2011				
CCI1102	15 Nov	22 Nov	\$2,132	\$2,579
CCI1104	29 Nov	06 Dec	\$2,132	\$2,579
2012				
CCI1202	14 Feb	21 Feb	\$2,020	\$2,579
CCI1204	06 Mar	13 Mar	\$2,020	\$2,659

Important note:

China Southern Airlines - Above prices include airline fuel surcharge and tipping of \$272 (correct as at 30 June 2011 and subject to change). Please note the tipping amount of US\$50 (AU\$47) is payable on arrival in China.

Singapore Airlines - Above prices include airline fuel surcharge and tipping of \$489 (correct as at 30 June 2011 and subject to change). Please note the tipping amount of US\$50 (AU\$47) is payable on arrival in China.

Abbreviations: **CZ** - China Southern Airlines; **SQ** - Singapore Airlines



a china experience

10 days

FROM \$2,104 PER PERSON TWIN SHARE - 10 DAYS - FULLY INCLUSIVE FROM SYDNEY, MELBOURNE AND BRISBANE WITH CHINA SOUTHERN AIRLINES

From price includes: Tour Cost \$1,830, CZ Airlines Fuel Surcharge \$225 and Tipping \$49 (subject to change)

This tour is an excellent introduction to China; visiting the cosmopolitan city of Shanghai, historical Xian, the capital city of Beijing, as well as the ancient canal town of Wuzhen.

DAY 1: AUSTRALIA TO SHANGHAI

Fly with China Southern Airlines to Shanghai for a three-night stay. Our welcome dinner this evening will be traditional Shanghai cuisine.

DAY 2: SHANGHAI - WUZHEN

Today we travel to Wuzhen to explore this charming town. Return to Shanghai later this afternoon.

DAY 3: SHANGHAI

Visit the Yu Gardens, Old Town, Shanghai Museum and the Xintiandi area. Stroll along the Bund and shop on Nanjing Road. Cruise along the Huangpu River this evening.

DAYS 4-5: SHANGHAI TO XIAN

Fly to Xian. This evening we feast on a traditional Shui Jiao Dumpling dinner, whilst enjoying a performance of music and dance from the Tang Dynasty. Tomorrow visit the life-size Terracotta Warriors and the ancient City Wall.

DAY 6: XIAN TO BEIJING

This morning we visit the Little Wild Goose Pagoda and Shaanxi Provincial Museum. Walk through the Muslim Quarter and the Islamic food markets. We then fly to Beijing and visit the Temple of Heaven. This evening we sample the local delicacy, 'Peking Duck'.

DAY 7: BEIJING

Stroll through famous Tiananmen Square past Chairman Mao's Mausoleum, followed by a visit to the Forbidden City. Enjoy a rickshaw ride through the traditional Hutong area. This evening witness a fascinating acrobatic show.

DAY 8: BEIJING

An often quoted saying in Beijing goes 'you have not been to China until you have climbed the Great Wall'. Walk along the wall this morning before we explore the exquisite Summer Palace.

DAY 9: DEPART BEIJING

Enjoy some free time to shop at the copy markets before we transfer to Beijing airport to board our overnight flight to Australia.

DAY 10: ARRIVE AUSTRALIA

Arrive home this morning.

price guide

10 Days, Fully Inclusive Twin Share

From \$2,104 per person - Departing Sydney, Melbourne and Brisbane with China Southern Airlines

Adelaide and Perth passengers flying with China Southern Airlines will need to make their own way to Sydney or Melbourne to join the tour

From \$2,540 per person - Departing Sydney, Melbourne, Brisbane and Adelaide with Qantas Airways

From \$2,671 per person - Departing Perth with Singapore Airlines

Single Hotel Supplement - From \$200

Land Only (Shanghai to Beijing) - From \$1,347 (includes tipping)

departures

Tour Code	Depart Australia	Arrive Australia	CZ Twin Share Price	QF Twin Share Price
2011				
CCE1154	13 Nov	22 Nov	\$2,244	\$2,767
2012				
CCE1202	29 Jan	07 Feb	\$2,104	\$2,540
CCE1204	19 Feb	28 Feb	\$2,104	\$2,540
CCE1206	04 Mar	13 Mar	\$2,104	\$2,540

Important note:

China Southern Airlines - Above prices include airline fuel surcharge and tipping of \$274 (correct as at 30 June 2011 and subject to change). Please note the tipping amount of US\$52 (AU\$49) is payable on arrival in China.

Qantas Airways - Above prices include airline fuel surcharge and tipping of \$360 (correct as at 30 June 2011 and subject to change). Please note the tipping amount of US\$52 (AU\$49) is payable on arrival in China.

Abbreviations: **CZ** - China Southern Airlines; **QF** - Qantas Airways



glories of china

14 days

FROM \$2,472 PER PERSON TWIN SHARE - 14 DAYS - FULLY INCLUSIVE FROM SYDNEY, MELBOURNE AND BRISBANE WITH CHINA SOUTHERN AIRLINES

From price includes: Tour Cost Cost \$2,190, CZ Airlines Fuel Surcharge \$225 and Tipping \$57 (subject to change)

For those with a little more time at hand, this popular tour offers the main cities of China as well as the unique landscapes around Guilin and Yangshuo in the south.

DAY 1: AUSTRALIA TO SHANGHAI

Fly with China Southern Airlines to Shanghai.

DAYS 2-3: SHANGHAI

Explore Shanghai Museum and stroll along the Bund. This evening we feast on traditional Shanghai cuisine. Tour the city tomorrow, visiting the Yu Gardens and the Old Town. Cross the great Nanpu Bridge to explore the Pudong and Xintiandi areas. In the evening take a cruise along the Huangpu River.

DAY 4: SHANGHAI TO GUILIN

Today we fly to the city of Guilin for an overnight stay.

DAY 5: GUILIN TO YANGSHUO

Relax on the Li River as we cruise to the town of Yangshuo.

DAY 6: YANGSHUO TO GUILIN

Visit the local markets before returning to Guilin where we visit the Seven Star Caves. Enjoy a display of traditional cormorant fishing in the evening.

DAYS 7-8: GUILIN TO XIAN

Visit Mt. Diecai before flying to Xian. This evening we feast on a traditional Shui Jiao Dumpling dinner, whilst enjoying a performance of Tang Dynasty dancing. Tomorrow explore the life-size Terracotta Warriors and the ancient City Wall.

DAY 9: XIAN TO BEIJING

Visit the Little Wild Goose Pagoda, the Shaanxi Provincial Museum, stroll through the Muslim Quarter and explore the Islamic food markets. Afterwards we fly to Beijing. This evening we sample the local delicacy, 'Peking Duck'.

DAY 10: BEIJING

Today we stroll along Tiananmen Square past Chairman Mao's Mausoleum and explore the Forbidden City.

DAYS 11-12: BEIJING

An often quoted saying in Beijing goes 'you have not been to China until you have climbed the Great Wall'. Walk along the wall this morning. Later we visit the 15th-century Temple of Heaven. Tomorrow we take a rickshaw tour through the traditional Hutong area and wander through the Summer Palace. Our evening entertainment will be an acrobatic show.

DAY 13: DEPART BEIJING

Enjoy a last minute shopping spree at the copy markets this morning before we transfer to Beijing airport to board our overnight flight to Australia.

DAY 14: ARRIVE AUSTRALIA

Arrive home this morning.

price guide

14 Days, Fully Inclusive Twin Share

From \$2,472 per person - Departing Sydney, Melbourne and Brisbane with China Southern Airlines

Adelaide and Perth passengers flying with China Southern Airlines will need to make their own way to Sydney or Melbourne to join the tour

From \$2,908 per person - Departing Sydney, Melbourne, Brisbane and Adelaide with Qantas Airways

From \$3,039 per person - Departing Perth with Singapore Airlines

Single Hotel Supplement - From \$280

Land Only (Shanghai to Beijing) - From \$1,715 (includes tipping)

departures

Tour Code	Depart Australia	Arrive Australia	CZ Twin Share Price	QF Twin Share Price
2011				
CGC1148	13 Nov	26 Nov	\$N/A	\$3,008
CGC1150	20 Nov	03 Dec	\$2,602	\$2,908
2012				
CGC1202	26 Feb	10 Mar	\$2,472	\$2,908
CGC1204	11 Mar	24 Mar	\$2,472	\$2,908

Important note:

China Southern Airlines - Above prices include airline fuel surcharge and tipping of \$282 (correct as at 30 June 2011 and subject to change). Please note the tipping amount of US\$60 (AU\$57) is payable on arrival in China.

Qantas Airways - Above prices include airline fuel surcharge and tipping of \$368 (correct as at 30 June 2011 and subject to change). Please note the tipping amount of US\$60 (AU\$57) is payable on arrival in China.

Abbreviations: **CZ** - China Southern Airlines; **QF** - Qantas Airways



china highlights

28 days

FROM \$3,826 PER PERSON TWIN SHARE - 28 DAYS - FULLY INCLUSIVE FROM AUSTRALIA WITH SINGAPORE AIRLINES

From price includes: Tour Cost \$3,290, SQ Airline Fuel Surcharge \$442 and Tipping \$94 (subject to change)

This tour is suited for the first time visitor who has more time to explore China. Journey through China visiting spectacular attractions and unforgettable sights; a truly unforgettable destination.

DAYS 1-2: AUSTRALIA TO SHANGHAI

Fly overnight with Singapore Airlines to Shanghai.

DAYS 3-4: SHANGHAI TO SUZHOU

Visit the Yu Gardens, Shanghai Museum, the Old Town and explore the Xintiandi area. Tomorrow we travel to Suzhou where we see the Humble Administrator's Garden, the Master of the Nets Garden, a traditional silk mill and cruise on the Grand Canal.

DAYS 5-7: SUZHOU TO HANGZHOU TO SHANGHAI

Travel to Hangzhou for a two-night stay. Whilst here we visit the local markets, the Temple of Inspired Seclusion, Six Harmonies Pagoda, cruise along West Lake and enjoy an oriental tea-tasting. From Hangzhou we travel to Wuzhen before returning to Shanghai.

DAYS 8-9: SHANGHAI TO GUILIN

Stroll along the Bund and Nanjing Road and cruise along the Huangpu River in the evening. Tomorrow we tour the Pudong area before flying to Guilin.

DAYS 10-11: GUILIN TO YANGSHUO TO GUILIN

Cruise along the Li River to Yangshuo for an overnight stay. Tomorrow we return to Guilin, visiting Mt. Diecai en route. Enjoy a display of traditional cormorant fishing this evening.

DAYS 12-13: GUILIN TO KUNMING

Visit the Reed Flute Caves and fly to Kunming where we sample 'Across the Bridge Noodles'. Tomorrow we visit the Stone Forest.

DAYS 14-15: KUNMING TO CHONGQING TO DAZU

Visit the Western Hills before flying to Chongqing. Tomorrow visit Erlin Park, the People's Hall and the General Stilwell Museum. Continue to Dazu where we see the Beishan Frescoes.

DAY 16: DAZU TO CHENGDU

Today we visit the Boadin Stone Carvings, before travelling to Chengdu. This evening enjoy a sumptuous Sichuan dinner.

DAYS 17-19: CHENGDU - LESHAN TO XIAN

Travel to Leshan and see the Grand Buddha before visiting the ancient town of Huanglongxi. Tomorrow we visit the Panda Research Centre and a local bamboo park. The following day tour Chengdu before boarding our overnight train to Xian.

DAYS 20-22: XIAN TO BEIJING

Arrive in Xian this morning. Over the next two days visit the Little Wild Goose Pagoda, the Terracotta Warriors, the ancient City Wall, the Shaanxi Provincial Museum, the Muslim Quarter and the Islamic food markets. Feast on a Shui Jiao Dumpling dinner, whilst enjoying music and dance from the Tang Dynasty. On the evening of Day 22 we board our overnight train to Beijing.

DAYS 23-26: BEIJING

Arrive this morning. Whilst in Beijing we visit the Forbidden City, Tiananmen Square, Temple of Heaven, Summer Palace, the Lama Temple and the Great Wall. Enjoy the local delicacy, 'Peking Duck' and an acrobatic show.

DAYS 27-28: BEIJING TO AUSTRALIA

Today we transfer to Beijing airport to board our overnight flight to Australia, arriving home the following morning.

price guide

28 Days, Fully Inclusive Twin Share

From \$3,826 per person - Departing Sydney, Melbourne, Brisbane, Adelaide and Perth with Singapore Airlines
Single Hotel Supplement - From \$540

Land Only (Shanghai to Beijing) - From \$2,541 (includes tipping)

departures

Tour Code	Depart Australia	Arrive Australia	SQ Twin Share Price
2011			
CCH1150	12 Nov	09 Dec	\$4,136
CCH1152	19 Nov	16 Dec	\$3,826
2012			
CCH1202	11 Feb	09 Mar	\$3,826
CCH1204	18 Feb	16 Mar	\$3,826

Important note:

Above prices include airline fuel surcharge and tipping of \$527 (correct as at 30 June 2011 and subject to change). Please note the tipping amount of US\$100 (AU\$94) is payable on arrival in China.

Abbreviations: SQ - Singapore Airlines

booking conditions

It is important that you read and understand the following conditions before making your booking.

RESERVATION AND DEPOSIT Please complete and forward the Booking Form accompanied by a deposit of \$300 per person to Wendy Wu Tours or your travel agent to arrive within 3 days of receiving confirmation that we are holding space for you. Wendy Wu Tours reserves the right to correct any errors in rates quoted or calculated, or any omissions made at any time during your booking. Any verbal quote given is an indication only of the final price and is subject to confirmation in writing.

RECEIPT OF DEPOSIT Receipt of a deposit will be taken as an understanding by Wendy Wu Tours that the customer has read and agrees to be bound by the terms and conditions set forth in this brochure.

BALANCE OF PAYMENT The final balance of the travel arrangements is due at Wendy Wu Tours no later than 60 days prior to the chosen tour departure date as detailed in the brochure. Failure to pay in full by the due date may result in a late payment fee of \$30 per booking or cancellation. Bookings made within 60 days of departure will automatically incur late payment fees if payment is not received by Wendy Wu Tours within 3 days of receiving confirmation we are holding space for you. Payments by credit cards will incur a fee.

LATE BOOKINGS Bookings made less than 60 days prior to departure will incur a late booking fee of \$30 per booking and must be paid in full within 3 days of receiving confirmation we are holding space for you. These bookings may also incur additional fees including any applicable urgent visa processing fees. Bookings made less than 30 days prior to departure will incur a late booking fee of \$50 per booking and must be paid in full immediately. These bookings are subject to additional fees. Unfortunately visas cannot be processed by Wendy Wu Tours within 30 days prior to departure.

FEES AND CHARGES All fully inclusive prices indicated in the brochure are based on group travel and any deviation from the set itinerary will incur additional airline ticket costs (Breakaway Fee) of up to \$100 per person. Arrangements such as transfers, accommodation etc. outside the set group arrangements/dates are at an additional cost and are not covered by the Breakaway Fee.

AIRLINE FUEL LEVY SURCHARGE Since 2004 all airlines servicing flights to Asia have been charging a fuel levy surcharge, on top of the normal airline ticket price, in order to cover the increased cost of aviation fuel. As fuel prices have fluctuated, so too has the amount the airlines charge for this levy. This amount is detailed against every tour featured in this brochure and will also be advised to you at the time of your booking and is subject to change until your airline ticket is issued.

AMENDMENT & BOOKING FEES

The following fees will apply:

Amendments to confirmed and deposited itineraries outside of 30 days where the value of the booking is decreased - \$25 per change

Amendments within 30 days of departure - \$50 per change

Transferring between tours (outside 60 days) - \$100 per person. Transfer fees must be paid at the time of change.

Customers will have 7 working days to confirm which tour they wish to be transferred to; otherwise an instant cancellation will occur.

Transferring between tours (within 60 days) - See 'Cancellation by Customer' for applicable fees and details.

Reissue of airline tickets - From \$100 per person (other fees may apply)

Bookings of only 3 nights accommodation or less - \$30 per booking

Rail tickets and passes only - \$50 per booking

Once a booking is confirmed name transfers are not permitted as this will be regarded as a cancellation.

CANCELLATION BY CUSTOMER All cancellations must be made in writing to Wendy Wu Tours and will be subject to the following cancellation charges from the date the written cancellation is received:

1. More than 60 days prior to departure; loss of deposit plus any administration fees
2. Between 59-50 days prior to departure; 25% of total tour cost
3. Between 49-40 days prior to departure; 50% of total tour cost
4. 39 days or less prior to departure; 100% of total tour cost

In the event of a cancellation any refunds will be less administration fees including visa, transfer fees, airline cancellation fees and any applicable amendment fees. Regrettably cancellation charges and fees cannot be waived. There can be no exceptions. No refund will be made for any unused portions of the holiday after the

departure date. Please note that employees of any overseas company or staff of Wendy Wu Tours outside Australia are not authorised to give any guarantees or agreements to customers in respect of refunds or any other matters.

CANCELLATION BY WENDY WU TOURS Wendy Wu Tours reserves the right to cancel or vary a tour prior to departure due to insufficient numbers. In such an event alternative guaranteed travel dates will be offered. Should these options not be acceptable Wendy Wu Tours will refund the full price paid, less visa cost. If a tour is cancelled due to unforeseeable circumstances such as, but not restricted to, severe weather conditions or force majeure, Wendy Wu Tours will refund all monies except visa cost and any cancellation fees levied by airlines and other third parties. Unforeseeable circumstances such as force majeure, adverse weather, flight rescheduling, hotel overbooking and faults with transportation or road conditions may also have an effect on the tour itinerary after the commencement date. Any decision made in respect of tour services by independent operators to re-route or amend the itinerary due to any of the above or similar circumstances is at the discretion of the tour service provider and Wendy Wu Tours shall not be liable for any claim whatsoever arising from such events.

REFUSAL OF CARRIAGE Wendy Wu Tours retains the right to remove customers from our group tours for reasons that impact on the enjoyment or safety of other tour members, such as, but not limited to, the physical, medical or mental inability of customers to undertake the arrangements of the tour, unsocial or unruly behaviour, or the carriage of prohibited substances and materials.

HOTEL DESCRIPTIONS, MAPS & PICTURES Hotel descriptions featured in this brochure are based on current hotel guides provided by suppliers and contractual agreements. Any facilities described are subject to change at any time. Maps and photographs are included for general information only and may not necessarily reflect actual routings, location or services. Wendy Wu Tours has made reasonable enquiries to verify that the descriptions and details are accurate but does not warrant that they are.

TRAVEL INSURANCE It is a condition (strongly recommended) of travel with Wendy Wu Tours that all customers are adequately covered by insurance for the duration of their travel arrangements. Wendy Wu Tours cannot be made liable for any cost incurred by the customer on any tour if not adequately insured.

HEALTH REQUIREMENTS All customers are required to familiarise themselves with any health requirements specific to the countries being visited. All customers are given a Medical Information Form and tour dossier with their quote or deposit documents. Customers who are aged 70 years or over, or with a pre-existing condition that affects their fitness to travel, or any medical/dietary requirements must complete and return this document with their Booking Form. All customers should visit their doctor for these aforementioned purposes and/or to confirm that they are physically able to undertake the day-to-day requirements of the tour. Should any ailments either exist at the time of booking, or arise before their departure from Australia, the customer must inform Wendy Wu Tours of these by completing a Medical Information Form.

TRAVEL DOCUMENTS A passport with a minimum of six months validity is required for customers travelling to all countries in our programme. Visa fees are included for Australian passport holders in all fully inclusive packages. Non Australian passport holders will incur additional fees. If passports are not received by Wendy Wu Tours 60 days prior to departure, at the specified time the customer will be required to pay an urgent visa processing fee. Unless otherwise requested your passport will be returned with final documentation approximately two weeks prior to your departure date. If the customer requests the passports to be returned prior to this, there will be an additional fee incurred. Responsibility for documentation accuracy, passport validity and dispatch of documents rests with the customer. Wendy Wu Tours accepts no responsibility for any failure in this respect. Wendy Wu Tours does not issue foreign visas. We only submit passports and application forms for visas to be issued by the relevant authorities. Wendy Wu Tours cannot guarantee that any visa will be issued by the relevant authority and accepts no responsibility if a visa application is refused. Any cancellation fees or other expenses incurred by the customer due to the refusal of a visa will be entirely the customer's liability.

CONSULAR ADVICE We recommend that you review information provided by the Australian Department of Foreign Affairs and Trade prior to making your booking by calling 1300 555 135 or by visiting their website www.dfat.gov.au for the latest information. We strongly recommend that you familiarise yourself with the latest Government Consular advice and information.

SINGLE TRAVELLERS Single travellers on group tours may avoid paying the single supplement by opting to travel on a 'willing to share' basis. Wendy Wu Tours will endeavour

to match a single traveller with another suitable single traveller. In the event that we are unable to confirm a share partner, Wendy Wu Tours will confirm a single room at all hotel accommodation and waive the single supplement. Single supplement fees are applicable for any rail or cruise components and cannot be waived.

TIPPING Tipping is a firm and expected element in the tourism industry today and China is no exception. The nominated tip amount is to be given to your National Escort/local guides at the beginning of your group tour upon arrival at your destination and they will do all the necessary tipping on your behalf. The amount payable for each tour is shown in the tour price and Wendy Wu Tours will advise the exact amount required per person as it is dependent on the duration of the group tour undertaken. Tipping amounts will range from US\$60 to US\$170 per person based on the tour itinerary and length and are subject to change at any time.

SHOPPING Shopping can be fun and entertaining, especially in local markets, where many copies of international brand names can be purchased for next to nothing. However, Wendy Wu Tours, its staff and employees are not qualified nor permitted to ensure or guarantee the quality or value of any goods purchased or the suitability of any retail outlets visited and the security of using a credit card to purchase such goods. In all cases the purchasing of goods and the use of a credit card for those transactions is entirely at the customer's own risk and at all times the customer must use their own discretion.

RESPONSIBILITY Wendy Wu Tours (herewith called the Company) acts as a co-ordinator for all persons taking these tours in the making of all arrangements for transportation, sightseeing and hotel accommodation. The Company does not own, manage, control or operate any transportation vehicle, any hotel or restaurant or any other supplier of services. All coupons, receipts and tickets are issued subject to the terms and conditions specified by the supplier and all services are subject to the laws of the country where the services are provided. The Company acts only as an agent for the owners, contractors and suppliers of transportation and/or other related travel services provided and assumes no responsibility for the loss or damage to baggage or property or for any injury, illness or death or for any damages or claims whatsoever caused arising directly or indirectly from accidents, loss or damage to person or property, delays, transport failure, strikes, wars and uprisings or acts of God etc. over which the Company has no control.

PROCEDURES FOR LODGING COMPLAINTS OR CLAIMS

At Wendy Wu Tours we are committed to ensuring that we deal with complaints effectively and efficiently. Should the customer not be satisfied with any aspect of their arrangements they must immediately inform the National Escort or local guide who will endeavour to resolve the issue at the time. If this is not possible and you wish to lodge a complaint or claim this must be done in writing to Wendy Wu Tours in Sydney within 30 days of the date of the completion of your Wendy Wu Tours arrangements. Relevant receipts and substantiating evidence must be attached to the letter of claim. Our complaints handling policy is available on our website www.wendywutours.com.au or upon request.

AIRLINES Airlines featured in this brochure do not by virtue of their endorsement represent themselves either as contracting with any purchaser of a holiday from Wendy Wu Tours or as having any legal relationship with such a purchaser. Frequent flyer miles are not accrued on packaged fares.

ADDRESSES By providing email and postal addresses on the Booking Form you have agreed to receive correspondence from Wendy Wu Tours which may contain marketing, specials and promotional material.

BROCHURE VALIDITY Tour itineraries and prices in this brochure are accurate at the time of printing and prices are based on exchange rates as at 30 June 2011. Once a customer has paid in full, the price of the tour is guaranteed, subject to any tax changes or levies imposed by any government or their agencies or any airline. The prices for tours after 11 March 2012 are subject to change without notice. The departure dates of tours after 31 March 2012 are subject to change due to future airline schedules. Wendy Wu Tours reserves the right to make alterations to itineraries, departure dates and prices due to circumstances beyond their control.

AGENT RESPONSIBILITIES It is the travel agents' responsibility to ensure that all invoice and itinerary details and documentation issued by Wendy Wu Tours are correct and that the customer is aware of amendment and cancellation conditions and other clauses in these Booking Conditions.

LAW OF CONTRACT This contract is governed by the laws of the state of New South Wales and any legal action arising therefrom shall be litigated only in the appropriate court in that state having jurisdiction in that claim.

Please note: Changes in operator land costs, airfares, taxes, fuel surcharges and currency exchange rates may affect the price of particular group tours. For these reasons, it is essential that the agent/customer reconfirms all arrangements at the time of booking and prior to paying the final payment.

booking form

IF YOU ARE FAXING THIS FORM,
PLEASE FAX TO (02) 9993 0443

TOUR NAME _____ BOOKING NUMBER _____

TOUR CODE _____ DEPARTURE DATE _____

ROOM TYPE Twin (Note: Double beds can not be guaranteed) Single Single and willing to share

TRAVEL AGENT INFORMATION

AGENCY _____ CONSULTANT _____ AGENCY LICENCE # _____

POSTAL ADDRESS _____ POSTCODE _____

PHONE _____ FAX _____ AGENT EMAIL _____

Names that appear on this booking form are used for ticketing purposes and therefore MUST appear exactly as per passports. Any errors in names will incur ticket reissue fees which are at passengers' own expense.

PASSENGER 1 (AS PER PASSPORT)

TITLE _____ SURNAME (CAPITALS) _____

FIRST NAME (CAPITALS) _____

PREFERRED NAME ON TOUR BADGE _____

OCCUPATION _____

NATIONALITY _____ BIRTH DATE _____

PASSPORT NO. _____ EXPIRY DATE _____

PASSENGER REQUIREMENTS

Medical/Special Requirements# _____

Please attach relevant medical certificate, Medical Information Form & read declaration below

Dietary Requirements _____

_____ Allergy Preference

Rooming Request Smoking Non Smoking

Postal Address _____

_____ Postcode _____

Home Phone _____ Mobile _____

Email _____

Past Passenger of Wendy Wu Tours Yes No

If yes, where did you travel to? _____

EMERGENCY CONTACT DETAILS

Name _____ Phone _____

Relationship to Passenger* _____

*Other than the person you are travelling with

Would you like to receive a copy of our Chinese Whispers newsletter & be contacted about upcoming specials? Yes No

If yes, by Mail Email

Travel insurance is strongly recommended when travelling with Wendy Wu Tours and should be purchased no later than when final balance is paid.

Travel Insurance Provider _____

Emergency Phone _____ Policy No. _____

PASSENGER 2 (AS PER PASSPORT)

TITLE _____ SURNAME (CAPITALS) _____

FIRST NAME (CAPITALS) _____

PREFERRED NAME ON TOUR BADGE _____

OCCUPATION _____

NATIONALITY _____ BIRTH DATE _____

PASSPORT NO. _____ EXPIRY DATE _____

PASSENGER REQUIREMENTS

Medical/Special Requirements# _____

Please attach relevant medical certificate, Medical Information Form & read declaration below

Dietary Requirements _____

_____ Allergy Preference

Rooming Request Smoking Non Smoking

Postal Address _____

_____ Postcode _____

Home Phone _____ Mobile _____

Email _____

Past Passenger of Wendy Wu Tours Yes No

If yes, where did you travel to? _____

EMERGENCY CONTACT DETAILS

Name _____ Phone _____

Relationship to Passenger* _____

*Other than the person you are travelling with

Would you like to receive a copy of our Chinese Whispers newsletter & be contacted about upcoming specials? Yes No

If yes, by Mail Email

Travel insurance is strongly recommended when travelling with Wendy Wu Tours and should be purchased no later than when final balance is paid.

Travel Insurance Provider _____

Emergency Phone _____ Policy No. _____

DECLARATION

- If signed by one party only, I confirm that I am authorised to sign on behalf of all passengers listed on this booking form
- All parties have read, understood and agree to abide by the terms, conditions and responsibilities as outlined on page 10 of this brochure
- All persons named on this form are fit and physically able to partake unaided in their chosen group tour as per the itinerary outlined in the Tour Dossier
- All persons named on this form who are travelling on a 'Fully Independent Tour' are fit and physically able to partake unaided in their chosen itinerary

Passenger 1 Name _____ Signature _____ Date _____

Passenger 2 Name _____ Signature _____ Date _____

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Documentation & Ticketing: (02) 9224 8899
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Booking and Medical Forms
Fax: (02) 9993 0443
Email: info@wendywutours.com.au
www.wendywutours.com.au

We would like to thank all our past clients, operators, friends and staff who generously donated photographs for this brochure.

Your travel agent

